

TOWN OF TWO HILLS



Policy Number: 2005Mar002

Date of Issue: March 02, 2005
Revised: January 23, 2018

Policy Subject: Water Main Breaks

POLICY STATEMENT:

Disruption of water services to residents and business shall be kept to a minimum subject to budget restraints constraints and the availability of the manpower and equipment.

All reasonable effort shall be made to notify affected residents or business of the repairs to the water main and the need to store water for their use.

PROCEDURE:

- Repairs to the water distribution or wastewater collection system are to be performed by the Town of Two Hills employees or by a contractor who has satisfied the Town that they meet the Contracted Trenching or Excavation Safe Work Policy.
- If disruption of the water service for a place of business, needing water to run their business, is expected to last longer then 4 hours, then where reasonable a temporary water service shall be run before repairs to the water main are done.
- If disruption of the water service for a residence is expected to last more than 48 hours then where reasonable temporary water service shall be run to each residence effected by the water main shutdown.
- Where reasonable no trench or excavation work, necessary to facilitate the water main repair, shall be started after 2:00 PM during the fall/winter months and 3:00 PM during the spring/summer months.
- The Town shall be responsible for performing repairs on the water main line and service line up to the property line. Any repair or problem with the water service after the property line shall be the responsibility of the property owner.



- All Occupational, Health and Safety regulations and guidelines shall be followed so as facilitate repairs as safely as possible.
- Trenching or excavation are to be performed in accordance with the Town of Two Hills Trenching or Excavation Safe Work Procedure.

LEONARD L. EWANISHAN, MAYOR

ELSIE KIZIAK, C.A.O.

