

AGENDA TOWN OF TWO HILLS Oct. 14, 2025 6:00 P.M.

Regular Council Meeting

- 1) CALL TO ORDER
- 2) ADOPTION OF AGENDA
- 3) ADOPTION OF MINUTES
 - a) September 23rd, 2025 Regular Council Minutes
- 4) DELEGATION
- 5) OPEN FORUM

6) ADMINISTRATIVE REPORTS

- a) PW & WW Report
- b) EDO Report
- c) CFO Report
- d) CAO Report
 - i) Meet with Transportation and Economic Corridors
 - ii) Meet with Grants and Education Property Tax Branch
 - iii) AHS Emergency Department Virtual Assistant
 - vi) Water Report
 - v) ATCO Grid Modernization

7) CORRESPONDENCE

- a) Canada Post Review
- b) SAC Treasurer Report
- c) SAC Financial Statement
- d) Two Hills Ag Society Christmas Banquet Invitation
- e) Banquet Entertainment Flyer Chris Funk
- f) Two hills Ag Society Donation Request Christmas Party
- g) Natural Resources Conservation Board Annual Report 2024-2025
- 8) OLD BUSINESS
- 9) BYLAWS & POLICIES
- 10) NEW BUSINESS
 - a) Automatic Email of Utility Bills with TownSuite MERP Software upgrade
 - b) Northern Lights Library Systems Board Levy
 - c) Town of Two Hills Technology Award
 - d) New Library Board Members
 - e) Advanced Polls
 - f) Institutional Polls

11) COUNCIL MEMBER REPORTS

12) NEXT MEETINGS

- a) Council Meeting Thursday October 16, 2025 at 3pm
- b) New Council Training Monday October 27th, 2025 at 8:30am 4:30pm
- c) Regular Council and Swearing In Meeting Tuesday October 28th, 2025 at 6:00pm
- d) Council Organizational Meeting October 28th, 2025 at 7:00pm
- 13) CLOSED SESSION
- 14) ADJOURNMENT

TOWN OF TWO HILLS

Minutes of the Regular Meeting of Council for the Town of Two Hills held on September 23, 2025 at 6:00 PM in Council Chambers

Regular Council Meeting

PRESENT: Mayor L. Ewanishan; Deputy Mayor S. Rajoo; Councillor A. Romaniuk;

Councillor E. Sorochan; Councillor M. Tarkowski; CAO A. Koziewicz; CFO S. Lupul; PW Supervisor T. Stefiuk; MC C. Boyd; 3 Residents and 1 Reporter

Present in the Gallery

CALL TO ORDER: Mayor L. Ewanishan called the Regular Town Council Meeting to order at

6:00 PM.

ADOPTION OF AGENDA:

2025-278 MOVED by Councillor A. Romaniuk to accept the agenda as

presented.

CARRIED

ADOPTION OF MEETING MINUTES:

<u>2025-279</u> MOVED by Councillor E. Sorochan to accept the minutes of the Regular

Council Meeting minutes held on September 9, 2025, with minor

corrections.

CARRIED

DELEGATION: a) EMW CEO Lindsay Haag - Not Present

b) RCMP Corporal K. Nicholls presented Quarterly Report

OPEN FORUM: Mayor L. Ewanishan welcomed residents running for Council in the

upcoming Election.

ADMISITRATIVE REPORTS:

CAO Report

The CAO Report was provided to council in advance for their review.

2025 - 280 Deputy Mayor S. Rajoo motioned to commit 25% of the 50% of the

matching funds required from the 2026 Operating Budget for the NRED Grant that will be jointly applied for between the Village of Myrnam, the County of Two Hills and the Town of Two Hills, conditional to the County of

Two Hills and the Village of Myrnam participation.

CARRIED

2025 - 281 MOVED by Councillor E. Sorochran to replace the sidewalk on 52nd St

between 51St and 53rd St by Eventide Homes and increase it to 5ft wide to better accommodate sweeping equipment, scooters and wheelchairs.

CARRIED

2025 - 282 Councillor A. Romaniuk motioned to have Administration and Public Works

determine the cost to complete the inside of the PW Shop to accommodate

the updated Building Code.

CARRIED

7:26 PM T. Stefiuk left Council Chambers

2025-283 MOVED by Councillor M. Tarkowski that the CAO Report be acknowledged

and incorporated into the minutes.

CARRIED

7:27 PM Mayor L. Ewanishan left Council Chambers

CORRESPONDENCE:

<u>2025-284</u> MOVED by Councillor M. Tarkowski that the correspondence be

acknowledged and incorporated into the minutes.

CARRIED

OLD BUSINESS: None

7:29 PM Mayor L. Ewanishan returned to Council Chambers

BYLAWS & POLICIES:

Policy 2025-02 Respectful Interactions with Employees and Council

2025-285 MOVED by Councillor S. Rajoo that Policy 2025-02 Respectful Interactions

with Employees and council be TABLED until New Council is in Place. To

be reviewed at Nov 25, 2025 Council Meeting.

CARRIED

NEW BUSINESS: Harvest Supper Donation Request

Hillside Lodge has requested a donation in the form of a contribution to their Silent Auction on October 25,2025.

2025 - 286 MOVED by Councillor E. Sorochan to provide a donation contribution Per

our Policy # 2018-01 in the amount of (\$50.00.)

CARRIED

COUNCIL REPORTS:

2025 - 287 MOVED by Councillor M. Tarkowski to acknowledge the Council Member

Reports and incorporate them into the minutes.

NEXT MEETINGS: Regular Council Meeting Tuesday October 14, 2025, at 6:00pm in Council

Chambers.

CLOSED SESSION: ATIA -Access to Information Act - Government to Government

2025-288 MOVED by Mayor L. Ewanishan that Council move the meeting to closed

session at 8:08pm.

CARRIED

2025-289	MOVED by Mayor L. Ewanishan that Councilosed session at 8:25pm.	cil move the meeting out of
ADJOURNMENT:	With all items on the agenda having been addressed, adjourned the Regular Council Meeting at 8:26 PM.	
		Mayor L. Ewanishan
		CAO A. Kowakiewicz



Open Forum

Preamble: Welcome. Town Council is providing an opportunity for the general public to individually address Council on any topic relevant to municipal government for a period not to exceed 2 minutes per person to a maximum of 20 minutes combined. Information presented to Council may or may not be acted on and will not be debated unless there is a majority vote to do so. The Open Forum is not a means of expressing insults, accusations or making any personal attacks on any member of Council or Staff. Any person who starts insulting or making accusations or attacks on any member of Council, Council as a Whole, or any Staff member will be kindly asked to remove themselves from Council Chambers. Once again, welcome.

Division 3 - Open Forums

- 11.1 Individual members of the public who constitute the audience are to be provided an opportunity as part of the meeting to address the Council on any topic relevant to municipal government for a period of time not to exceed two (2) minutes per person. The intent of which is to provide residents an opportunity to address Council.
- 11.2 The information or comments heard may or may not be actioned by the Council. After a person has spoken, any Councillor may, through the Mayor or other presiding officer, ask that person or the Chief Administrative Officer relevant questions but may not debate the matter or the answers.
- 11.3 Actions by Council may only be 1) receiving the information without debate; 2) referred without debate to a Standing Committee or the Chief Administrative Officer for a report; or 3) debated if by a 2/3 majority vote a resolution is passed to allow a motion to be made without notice.

Notes:			



PROJECT

JOB NUMBER

Pw Report

DATE OC+ 14 1005
PAGE 1 OF 2

(1) Roads

- Grade inclustrial park roads 5/5257am
- Grade back alleys
- Load, haul, grade and pack reclaimed 5890 on 53 st between 50 are and 53 are
- Fill potholes on most of the roads where required

(3) Other

- Excavete a trench for new gutter Haul screening, level and pack on 53 st
- Back fill along inside of new curb + gutt Back fill and I back along out side of new gutter o 53 st
- Haul level and pack empty lot at the south end of 535+
- Excavate and install Dy"storm line, manholes and catch basins on space
- Executate old sidewalk, topsoil and rocks from north side of space
- Fill and pack screening for new side well along north side of spare
- Exercite old culvert and install new 24" culvert on 51st and 57 are
- Backfill and pack along new shop Service and repair equipment

ICONIX. Real People. Real Service. Real Solutions.

-Complete all service requests



PROJECT

PW Report

DATE DEF 14 2015
PAGE 2 OF 2

Other

- Remove concrete steps on the west side of Eventide south parking lot
 - Slope and back fill the lot with topsoil
 - Lowen completed approximately half of the side walk on stave
 - Mark water lines, storm lines and culverts for test holes on the south side of 47 ave Checking for salt contamination from snow oclumping
 - Start tree trimming along sidewalks and backalley's
 - RFP on demolition of hardware store on 47 aux between sost and 446+
 - RFP. for concrete crushing
 - Repair or replace garbage container lids (8)
 - Unlacer to start flushing sewer lines and culverts Oct 150/2025

Work to repair the cross walk is being priced today With approval would be completed next week

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From: Cindy Boyd <mc@townoftwohills.com> Sent: Thursday, October 9, 2025 10:54:16 AM To: Terry Stefiuk <pw@townoftwohills.com>

Subject: Hole by Crosswalk Button at 51st & 53rd Street `

Hi Terry.

This morning Councilor A. Romanuk brought to our attention that there is a hole by the cross-walk button at the Corner of 51st and 53rd, on the east side.

Can you take a look into it? A resident informed him that the sidewalk is so low there that she is unable to reach the button to activate the cross-walk button.

Wast water

- clear wet cell out
- Release Lagoon on Octo
- Continue 2 Adul Additives 2 ponds
- daily movider volume
- Add Citra flow to sewer live

Water

- Daily water Sumples & Monidering Volume
- Weekly Bac & Sample
- Cleaning the PRU
- Responding 2 Box Request
- still closing water meters 2 to go

TWO HILLS ECONOMIC DEVELOPMENT & TOURISM

Mural project and Town admin building painting completed Market square project is progressing – two additional sheds were purchased through **Cornerstone Coop** Alberta Culture Day celebration was successful with approximately 50 visitors throughout the day Blacksmithing demonstration was very successful at museum and generated a lot of interest in future events at museum Development permits are in process for major commercial construction on 51street Applied for Blue Cross grant for west end playground project Did not submit CFIB application for playground at this time due to financial considerations Attended Lakeland DMO meeting (zoom) - long term tourism strategy is being developed for Lakeland region Scop grant projects are beginning to wind down Attended online Site Selector webinar addressing Do's and Don'ts when submitting NRED grant - working a list of potential projects should the Town apply Began working with Doctor for Doctor attraction and retention Bob and Trinity attended Economic Developers of Alberta training in Chipman and both received Rural Economic Development certification Drafted a terms of Reference and action plan for economic development committee review Attended EDC meeting Working with a business developer on potential property to build on near highway Legal is working on property purchase agreement for future manufacturing facility construction Attended Power Up North conference in St.Paul **Continueing business visitations** Developed a 5 year Strat Plan for Two Hills airport to be used for possible drone project attraction Met with Two Hills Airport committee – Strat plan approved with revisions

Date: Oct. 9, 2025

CHEQUE REGISTER ATB 24 GENERAL CHEQUES FROM 33388 TO 33434

Number	Issued		Amount
0000033388		PARTS/SHOP SUPPLIES	323.13
0000033389	09/04/2025		4,590.89
0000033390	09/04/2025	BATTERY	262.49
0000033391	09/04/2025	HYDROVAC/LOCATING LINES	6,538.89
0000033392	09/04/2025	FOIP MATTER	581.70
0000033393	09/04/2025	FOLDING MACHINE BUY OUT	3,360.00
0000033394	09/04/2025	LAND TITLES	820.00
0000033395	09/10/2025	VOID PRINTING ERROR	35,700.00
0000033396	09/10/2025	VOID PRINTING ERROR	1,995.68
0000033397	09/10/2025	VOID PRINTING ERROR	79.01
0000033398	09/10/2025	VOID PRINTING ERROR	23.08
0000033399	09/10/2025	VOID PRINTING ERROR	223.79
0000033400	09/10/2025	VOID PRINTING ERROR	2,625.00
0000033401	09/10/2025	VOID PRINTING ERROR	2,215.50
0000033402	09/10/2025	VOID PRINTING ERROR	834.75
0000033403	09/10/2025	EC DEV CAPACITY - BUILDING SUPPORT AGREEMENT	35,700.00
0000033404	09/10/2025	LIFT STATION SUPPLIES	1,995.68
0000033405	09/10/2025	FLAT REPAIR	79.01
0000033406	09/10/2025	BULBS FOR RESERVOIR	23.08
0000033407	09/10/2025	OFFICE/PUBLIC WORKS SUPPLIES	223.79
0000033408	09/10/2025	CENTENNIAL HALL MANAGEMENT FEE	2,625.00
0000033409	09/10/2025	SIGNS	2,215.50
0000033410	09/10/2025	50 AMP PLUG - OFFICE	834.75
0000033411	09/10/2025	ADVERTISEMENT AUGUST 2025	495.00
0000033412	09/11/2025	CONTRACTOR FEES	2,623.50
0000033413	09/12/2025	ADVANCE	400.00
0000033414	09/16/2025	MATERIALS FOR MARKET SQUARE	6,952.29
0000033415	09/16/2025	LANDFILL FEES	3,540.00
0000033416	09/16/2025	MATERIALS FOR MARKET SQUARE	77.72
0000033417	09/16/2025	AG SOCIETY SIGN	1,512.00
0000033418	09/20/2025	ALBERTA CULTURE DAYS ENTERTAINMENT	500.00
0000033419	09/23/2025	LOADER REPAIRS	2,429.03
0000033420	09/23/2025	TIRE REPAIR	173.25
0000033421	09/23/2025	PROGRESS PAYMENT	277,992.68
0000033422	09/23/2025	MATERIALS FOR MARKET SQUARE	51.11
0000033423	09/23/2025	HYDROVAC	1,603.88
0000033424	09/23/2025	SB - 90	43,050.00
0000033425	09/23/2025	2025 ANNUAL CONTRIBUTION	3,500.00
0000033426	09/23/2025	ROAD REHABILITATION SIGN	84.00
0000033427		ADVANCE	800.00
0000033428	09/26/2025	CONTRACTOR FEES	3,686.00
0000033429		PARTS/SHOP SUPPLIES	788.98
0000033430	10/02/2025	FREIGHT	688.05
0000033431		CENTENNIAL HALL MANAGEMENT FEE	2,625.00
0000033432	10/02/2025		3,570.00
0000033433		ADVERTISEMENT SEPTEMBER 2025	495.00
0000033434	10/07/2025	PROGRESS PAYMENT	26,250.00

Total Issued (47):	\$487,758.21
Total Voided (8):	\$43,696.81
Grand Total:	\$444,061.40

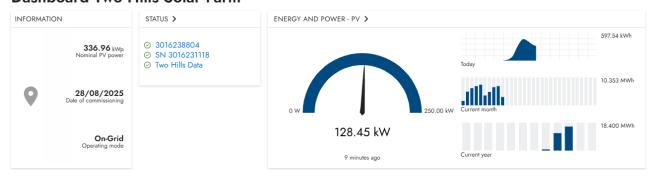
Town of Two Hills Reconciliation Statement September 2025

	20 0005	_	****
Net Balance at August 3	30, 2025		\$287,204.63
Plus Deposits			\$476,306.50
Sub Total		-	\$763,511.13
Minus Disbursements (ir	ncluding transfers)	10	\$726,969.56
Closing Balance			\$36,541.57
Summary of Town	of Two Hills Accounts		
ATB Financial	Description of Accounts		
General #24	Main Account		\$36,541.57
Notice Account 90 Day	Auction Holding	-	\$10,115.16
Savings Account #478	County Grant Account		\$132,204.07
Savings Account #578	Interest Bearing	_	\$5,833.58
Savings Account #178	Last Post Committee		\$3,046.53
Bill Payments #27	Deposit Only Account		\$41,777.67
Savings Account #30	ACE Debenture Account		\$49,992.43
TOTAL ATB		_	\$279,511.01
Revolving Loan - out of	\$985,000.00		\$985,000.00 \$0.00
			\$985,000.00
Vision Credit Union	Description of Accounts		
	Two Hills Improvement Committee	\$	2,987.22
	Canada Day	\$	8,171.99

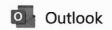
Comments:



- 1. Administration requested the meetings at AB Munis with RCMP and MA Minister (Minister of Municipal Affairs) was sent and we are waiting for confirmation on the time No time is confirmed. We have received an invitation to meet Administrative staff 20 min in regards to Grants (I will arrange the meeting during the RMA conference if I can)
- 2. NRED application Open -This grant is a maximum project size of \$600,000. At 50% that is \$100,000.00 per year over 3 years projects may include downtown revitalization Paving main street, paving access to the golf course (the golf subdivision), paving hwy 36 access to UFA and Fast Gas (soon to be renovated and it will be an ESSO)
- 3. Meeting with Consultants to write the grant NRED for the Village of Myrnam for two years 300,000 to create a Regional Economic Development \$37500.00 per year for County and Town (\$75000) for two years (\$150000)
- 4. Atco microgeneration agreement we have sold or used 18400 Kw X6.5c or \$1196 **Dashboard Two Hills Solar Farm**



- 5. Aaron currently turns off a compressor at night to use the power during the day
- 6. Policing survey included in Newsletter
- 7. Alberta Environment Audit of Water & Wastewater facilities received below.
- 8. Looking to provide a free way to automatically email utility bills using Government Frame Works solution
- 9. Meetings with MPE to write the ACP and NRED grant



Fw: Fall 2025 Alberta Municipalities Convention

From Adam Kozakiewicz <cao@townoftwohills.com>
Date Thu 02/10/2025 07:02
To Cindy Boyd <mc@townoftwohills.com>

Hi Cindy,

I hope you're doing well. I wanted to bring to your attention an opportunity to meet with the Honourable Devin Dreeshen, Minister of Transportation and Economic Corridors, during the upcoming Fall 2025 Alberta Municipalities Convention in Calgary, from November 12-14, 2025. This could be a great chance for us to discuss some key issues and priorities.

Jessica Kalmar has asked that we express our interest in a meeting by replying to her email by October 7, 2025. In our response, we should include our top three priority items for discussion and a list of potential attendees for the meeting. If we've already reached out to the Minister's Office or another office, we should forward that request to Jessica to ensure everything is captured.

Once availability and a meeting schedule are confirmed, we'll receive a response.

Could you please add this to our agenda?

Thanks a lot!

Best regards, Adam

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From: Jessica Kalmar < Jessica. Kalmar@gov.ab.ca>

Sent: Wednesday, October 1, 2025 16:03
Cc: Jessica Kalmar < Jessica.Kalmar@gov.ab.ca>
Subject: Fall 2025 Alberta Municipalities Convention

Good afternoon,

I am pleased to advise that there may be an opportunity to meet with the Honourable Devin Dreeshen, Minister of Transportation and Economic Corridors, during the upcoming Fall 2025 Alberta Municipalities convention in Calgary, November 12-14, 2025.

Please **REPLY to this email by October 7, 2025,** to express your interest for a meeting. We request that you include your top three priority items for discussion along with a list of potential meeting attendees. We acknowledge this is a quick turnaround and appreciate your timely response. If you have already reached out to the Minister's Office or another office to request a meeting, I request that you forward that request to me to ensure it is captured.

A response will be provided once availability and a meeting schedule can been confirmed.

Thank you,

Jessica Kalmar (she/her)

Issues Manager, Office of the Assistant Deputy Minister Construction and Maintenance Division Transportation and Economic Corridors Government of Alberta

Tel 780-644-3230 Cell 587-334-3664 Jessica.Kalmar@gov.ab.ca

Alberta

Classification: Protected A

From: Adam Kozakiewicz

Sent: Tuesday, October 7, 2025 7:05:22 PM **To:** Jessica Kalmar < Jessica.Kalmar@gov.ab.ca>

Cc: 'lewanishan@gmail.com' <lewanishan@gmail.com> **Subject:** RE: Fall 2025 Alberta Municipalities Convention

We would like the opportunity to talk to the minister at the upcoming convention, we are also available at the RMA conference in Edmonton.

Our top priority

1 . transferring lots owned by the ministry in Town (Email from our local Property Technologist – Red Deer Region Transportation and Economic Corridors)



3. NRED grant priorities we would like the opportunity to talk about our NRED grant (currently being written)

Please let me know if you need more information my cell is 780 6034565

Thank You Adam Kozakiewicz -CAO



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From: Cindy Skjaveland <Cindy.Skjaveland@gov.ab.ca>

Sent: October 3, 2025 3:03 PM

To: Adam Kozakiewicz <cao@townoftwohills.com>

Cc: Eric Laxdal < Eric.Laxdal@gov.ab.ca>; Theodora Bradley < theodora.bradley@gov.ab.ca>; Stuart Richardson

<Stuart.Richardson@gov.ab.ca>

Subject: Update on Lots

Good Afternoon Adam,

I noticed your message in Teams regarding the 5 lots and that the Town has some plans.

We have the completed ESA 1's for all 5 lots and sent those off to Alberta Infrastructure.

We are required to go through Alberta Infrastructure for disposal and follow their process which requires the ESA 1 and because of the outcomes from those reports stating a Phase 2 would be required we are proceeding with a Phase 2.

Our consultant is working on the ESA Phase 2 and hope to have those reports completed within a few weeks. The next step is to send those Phase 2 to Alberta Infrastructure, and they will advise what the next step is from there.

TEC will be in touch with you/ the town once we have direction how this will proceed.

That's about all I know for now.

Hope that is helpful,

Thanks

Cindy

Cindy Skjaveland

Property Technologist - Red Deer Region Transportation and Economic Corridors Government of Alberta

Cindy.skjaveland@gov.ab.ca

Ph. (780)679.1799 Cell. (587)322.1153

511 Alberta - Alberta's Official Road Reports Go to 511.alberta.ca and follow @511Alberta



APlease consider the environment before printing this email

From: MA GEPTbranch <ma.geptbranch@gov.ab.ca>

Sent: Thursday, October 9, 2025 3:05:30 PM

Subject: Opportunity to meet with Grant Staff at Alberta Municipalities 2025 Fall Convention

Dear Chief Administrative Officer:

Municipal Affairs grant program staff will be on location in Calgary at the Alberta Municipalities 2025 Fall Convention for one-on-one, 20-minute private meetings on Thursday November 13th from 9:00 a.m. to 4:00 p.m.

These meetings are intended for administrative officers and staff since the objective is to discuss topics that are programmatic and administrative in nature. Topics to consider may include program specific questions (e.g., Local Government Fiscal Framework, Canada Community-Building Fund, Alberta Community Partnership), project reporting, eligibility, and amendments, or questions related to assessment and audit or the *Provincial Priorities Act*.

If you wish to arrange a meeting with a member of the Municipal Affairs grant staff, please complete <u>this short form</u> by October 31, 2025, and a Grants and Education Property Tax branch staff member will contact you to confirm your appointment time and the meeting location. Meetings will be scheduled on a first come, first served basis.

Sincerely,

Susan McFarlane Director, Operating Programs and Special Initiatives Grants and Education Property Tax Branch Alberta Municipal Affairs

Classification: Protected A



Together.



Date: October 6, 2025

To: Jackie Armstrong-Homeniuk, MLA, Fort Saskatchewan-Vegreville

> Leonard Ewanishan, Mayor, Town of Two Hills Murray Phillips, Reeve, County of Two Hills

Lorna Redcrow, Saddle Lake Cree Nation Health Director Brenda Bull, Treaty 6 First Nations of Alberta Health Director

From: Dr. Jaco Hoffman Central Zone Medical Director

Jordanna Lambert, Interim Central Zone Chief Zone Officer

CC: Valerie Thompson, Area Director, Acute Care Northeast

Tammy Tarkowski, Site Manager, Two Hills Health Centre

Sara Webster, Senior Consultant, Virtual Health

RE: Launch of the Virtual Emergency Physician program in Two Hills

As part of our ongoing efforts to minimize disruption to the Emergency Department (ED) at the Two Hills Health Centre, Alberta Health Services (AHS) is expanding a temporary project to the site this month.

The new Virtual Emergency Physician program will use an experienced Alberta ED physician to remotely support the ED at the Two Hills Health Centre during times when on-site physician support is not available.

During ED service disruptions, nursing staff can connect with an AHS physician by telephone or videoconference for ED patients with urgent, but not life-threatening issues. When a provider is available to deliver the Virtual Emergency Physician program, an off-site physician will collaborate virtually with local staff, speak with patients, order tests and medications, and transfer, admit or discharge patients.

Information Session

We invite you to learn more about the Virtual Emergency Physician program, how it will work at the Two Hills Health Centre and how it will support patient care by joining us:

- Date: Thursday, October 16
- Time: 3 p.m. to 4 p.m.
- Meeting registration link: Two Hills-community session

A summary of the program will be provided for those unable to attend, and we are here to answer any questions you may have as we implement this temporary measure.

AHS continues to actively recruit physicians for Two Hills to supply in-person emergency department support. Implementing the Virtual Emergency Physician program will not impact those continued efforts. On-site physician coverage remains AHS' priority and preferred approach.

Thank you.

From: Two Hills Administration <info@townoftwohills.com>

Sent: October 10, 2025 09:06

To: Halabut, Rechelle <rechelle.halabut@atco.com>

Cc: Rewuski, Courtney <courtney.rewuski@atco.com>; Terry Stefiuk <pw@townoftwohills.com>; Adam Kozakiewicz

<cao@townoftwohills.com>

Subject: Re: ATCO Electric - 1109187 Vegreville Grid Modernization - Project Notification

Good day,

I believe we should just require the following (mainly for the ability to inform all parties, if affected).

- 1. At least 3 days 1 week's notification of prior to project
- 2. Public works' Terry Stefiuk or counterpart to be present or aware of the commencing of project to be in notification pending construction around Town Utilities and such else.
- 3. Notice of any power disruptions with affected locations.

Thank you,

Trinity

Town of Two Hills

From: Halabut, Rechelle < rechelle.halabut@atco.com>

Sent: Thursday, October 9, 2025 1:10 PM

To: Two Hills Administration <info@townoftwohills.com> **Cc:** Rewuski, Courtney <courtney.rewuski@atco.com>

Subject: ATCO Electric - 1109187 Vegreville Grid Modernization - Project Notification

Good Afternoon,

ATCO Electric Ltd. will be modernizing the electrical distribution grid within the Town of Two Hills as part of the 1109187 Vegreville Grid Modernization ("the Project). The Project will include replacing existing gang switches with remotely operated "Diamondback" switches. Please see the attachment for locations.

Work is proposed to commence this month.

Please let me know if the Town of Two Hills has any concerns.

Thank you,

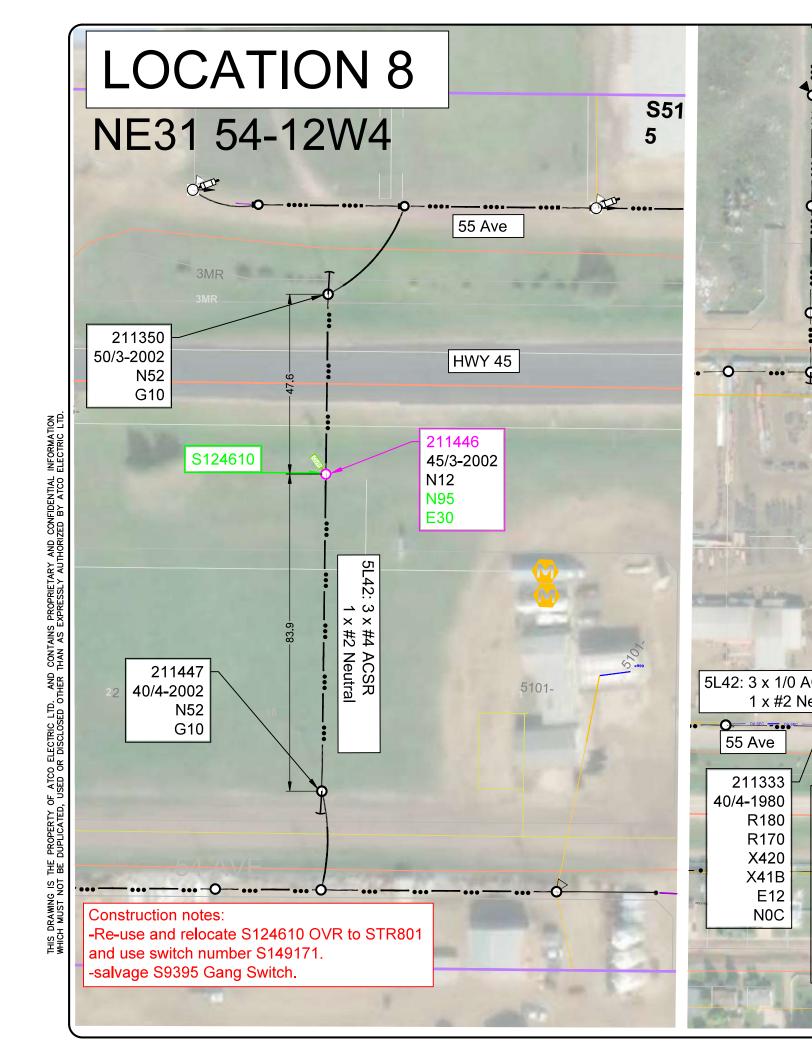
Rechelle Halabut, M.Sc., P.Geo., P.Ag. (she/her)

Supervisor, Land Planning ATCO Electric

C. 587 590 1693

A. 10035 105 Street, Edmonton, AB, Canada, T5J 1C8







Operations Southern Region 304, 4920 51 St. Provincial Bldg. Red Deer, Alberta T4N 6K8 Canada Telephone: 403-340-7052 www.alberta.ca

October 3, 2025

Registration:00311562

Two Hills Waterworks System Box 630 Two Hills, AB T0B 4K0

Re: Two Hills (#00311562) Waterworks System Inspection Report

Environment and Protected Areas conducted an inspection of the Two Hills waterworks system on September 17, 2025. This letter and attached Inspection Report are to advise you of the results. The inspection was conducted to assess compliance with the requirements of your approval/registration, under the authority of the Environmental Protection and Enhancement Act, associated Regulations and Codes of Practices. The inspection was conducted with waterworks operator Simon Patterson and Barry Cherniwchan.

The inspection is divided into Health, Operational and Administrative Risk Assessment sections. Each section is scored independently and requires every question to score a 3 or higher to pass. Each question is based on a rating between one and four with one being the lowest rating and four being the highest. A rating of either a one or two on any question will assess a risk for that section.

This letter and attached Inspection Report are to advise you of the results. No deficiencies were identified during the inspection that would be considered a contravention. A copy of the inspection report is attached for your records. Ensure the comment sections are reviewed, as they will assist the registration holder in remaining in compliance.

Ensure the results of this inspection are shared with all operators of the waterworks system.

You should take all necessary steps to comply with all terms and conditions of your registration. Should you have any questions, please contact me at (403) 340-7746 or nicole.lundberg@gov.ab.ca

Regards,

Nicole Lundberg Environmental Protection Officer, Inspector Alberta Environment and Protected Areas

Enclosure

cc: Win Tun, Drinking Water Operations Specialist, Alberta Environment and Protected Areas Shirin Shafaei, Approvals Engineer, Alberta Environment and Protected Area

EPA Waterworks RBI

Health Risk: PASS Administrative Risk: PASS Operational Risk: PASS

Water Works System Name: Authorization #:

311562 Two Hills Waterworks System

Approval Holder: Approval Expiry Date:

Town of Two Hills

Plant Classification Level: Plant Class Type:

Distribution System Water Treatment: N/A Water Distribution: WD Level 1

FACILITY

Mailing Address: Email Address:

Box 630 countywater@thcounty.ab.ca

Town: Province: **Postal Code:**

Town of Two Hills AΒ T0B4K0

Facility Contact Number: Emergency Contact Number:

780-957-3395 780-603-3328

Diversion Location GPS: Facility Location GPS:

Latitude: Latitude: Longitude: Longitude:

Water Diversion License No: Source: **Population Served:**

> 1450 Alberta Central East Regional Line

Number of Connections: Daily Peak Flows (m3): Daily Average Flows (m3):

639

OPERATOR AND INSPECTOR

Operator's Certification Level: (Interviewed Only)

Operator's Name: Operator Contact Information: Operator Company Name: 780.603.3328 County of Two Hills

Barry Cherniwchan and Simon

Patterson

Operator Treatment Certification

Level: WT Level 2 **Water Distribution Certification Level:**

WD Level 2

Facility District: Inspector's Name:

Nicole.Lundberg Red Deer

Date and Time of Inspection: Date of Previous Inspection/Audit: Year Data Reviewed:

9/1/2020 2025 9/17/2025 10:00 AM

A. Are there any Short-Term Approval Conditions?	No		
B. What are the Short Term Approval Condition required due dates?			
C. Have these Short Term Approval Conditions been achieved?			
D. Have there been any changes to the waterworks system sincinspection?	ce the last AEP		
INSPECTION SUMMARY COMMENTS			
Health Risk Assessment			
1. Are chlorine residual and contact time (CT) ratio requirements met entering the distribution system at the point where CT is calculated? This question applies to all waterworks facilities that have chlorine residual and contact time limits (for either Giardia and/or viruses) specified in their authorization.	 N/A 1. Unreported failure to achieve authorization limits. 2. Reported failure to achieve authorization limit but appropriate follow up actions were not taken by the operator(s). 3. Meets authorization limits at all times or if a contravention was reported the incident response resolved the issue. 4. Meets chlorine residuals at or below 2.0mg/L as per "Guidelines for Canadian Drinking Water Quality: Guideline Technical Document" chlorine. 		
September 17, 2025 Cl Free: 1.03 mg/l			
January 2024 - December 2024: C l Free 0.30 - 1.90 mg/L			
2. Are treated water turbidity limits and cumulative minutes met after each filter train upstream of the clearwell?	 N/A 1. Unreported failure to achieve authorization limits. 2. Reported failure to achieve authorization limit but appropriate follow up actions were not taken by the 		

operator(s).

GENERAL CONDITIONS

	 3. Meets authorization limits for the monitoring required or if a turbidity contravention is reported the incident response resolved the issue. 4. Waterworks system has been upgraded to include either filter shutdowns, filter to waste cycles or filter backwash which are programed to automatically occur before any turbidity limit exceedances can result. Alarms to alert the certified operator(s) are in place and system shutdowns are tested annually to ensure they are functioning. Waterworks system also did not exceed the authorization limit triggering cumulative minute monitoring.
3. Are UV disinfection authorization requirements met (typically includes UV reactor flow limits, UV transmittance (%T) limits and UV dose limits)?	 N/A 1. Unreported failure to achieve authorization limits. 2. Reported failure to achieve authorization limit and appropriate follow-up actions were not taken by the operator(s) to resolve the issue. 3. Meets authorization limits at all times or if a contravention was reported the incident response resolved the issue. 4. Meets authorization limits at all times and the waterworks has not utilized the 1% in a month or 2% in a day for all UV parameters. The waterworks system has alarms and shutdowns in place to prevent any improperly UV disinfected water from entering the clearwell/distribution system.

4. Is the operator's certification (includes back-up operators) appropriate for the facilities authorization?	 N/A 1. Operator(s) is under certified with no supervision (or back-up) by an appropriately certified operator. 2. Operator(s) is under certified and is working under the remote supervision of an appropriately certified operator(s) but does not meet the requirements of the 'Waterworks Systems Attendance' section of the Water and Wastewater Operators Certification Guidelines. 3. Certified Operator(s) in charge is certified to the level of the facility and meets the requirements of the 'Waterworks Systems Attendance' section of the Water and Wastewater Operators' Certification Guidelines. Attending Operator(s) can be under certified but working under the direction of a certified operator(s) in charge. 4. For each level of certified operator(s) required by the authorization an equivalent number of certified operators must be available as back up.
Simon Patterson #5765 WT2 WD2 exp. December 31, 2028 Barry Cherniwchan #1204 WTNA WD1 exp. December 31, 2028 Murray Tupechka Uncertified Terry Stefiuk Uncertified	3
5. Are chlorine residual (secondary disinfection in the distribution system) limits met?	 N/A 1. Unreported failure to achieve authorization limit. 2. Reported failure to achieve authorization limit but appropriate follow up actions were not taken by the operator(s).
	 3. Meets authorization limits at all times or if a contravention was reported the incident response resolved the issue.
	4. Meets chlorine residuals at or below 2.0mg/L as per "Guidelines for Canadian Drinking Water Quality: Guideline Technical Document" chlorine or below 3.0mg/L total chlorine.
September 17, 2025: 0.94 mg/l Total at the Mexican Store. January 2024 - December 2024: 0.37 - 1.49 mg/l Cl Total	

7. Were emergency situations (such as failure to meet chlorine/ozone residual limits, contact times, ultra violet disinfection limits, membrane log reduction credits, turbidity limits, bacteriological quality requirements, loss of positive pressure, etc.) dealt with as required by the authorization or legislation? Definition: an emergency is defined as a situation where one or more of the treatment or disinfection barriers (coagulation, filtration, chlorine, ozone or UV) fail, an exceedance of the treated water quality limits specified in the approval/COP or an issue in the water distribution system that has or may impact potable water quality (i.e. reservoir contamination, major or uncontrolled loss of pressure or possible contamination of water supply). This includes when a Boil Water Advisory or Water Use Advisory has been issued by Alberta Health Services.	 N/A 1. Operators did not recognize emergency situations where action was mandated or failed to take the appropriate actions necessary to address emergency situations. 2. Some emergency actions taken, but not as required or within the appropriate timelines. 3. Appropriate emergency actions taken as required and reported in a complete and timely manner. 4. No emergency actions were necessary or where emergency actions were required the Drinking Water Safety Plan and Operations Program were reviewed and/or revised to reflect the lessons learned from the emergency.
Between six (6) and nine (9) BacT samples are collected each m four (4) as per Table 5-2 of the COP, as the approved distribution	nonth. The minimum requirement of BacT samples per month is on line for Two Hills is 20.8 km.
	4. All bacteriological sampling were absent for TC/EC and no resamples were required.
	1. Bacteriological sample results have shown the presence of TC/EC and no further follow-up actions were taken. 2. Bacteriological sample results have shown the presence of TC/EC and the authorization holder did not follow the Communication And Action Protocol For Failed Bacteriological Results In Drinking Water when dealing with unsatisfactory initial sample results or resamples have shown the presence of TC/EC. 3. All bacteriological samples collected were absent for TC/EC or if any samples were present for TC/EC the Communication And Action Protocol For Failed Bacteriological Results In Drinking Water was followed and all resample results were absent for TC/EC.
6. Are the total coliforms and E. coli (TC/EC) limits set in the authorization being met?	O N/A

March 2024 - Potable Water Main Break

May 2024 - Two Potable water breaks				
August 2024 - Potable Water Main Break				
February 2025 - potable water main break	February 2025 - potable water main break			
April 2025 - Two Potable Water Main Breaks and a Impact to C	hlorine in Drinking Water			
Appropriate measures were taken to eliminate and/or reduce t	he health risk.			
8. Does treated water meet the limits for "Guidelines for Canadian Drinking Water Quality" (GCDWQ) based on the	O N/A			
sampling required for the facility?	1. One or more parameters exceed the Maximum Acceptable Concentration (MAC) or all MAC sampling data is incomplete.			
	 2. All MAC requirements were met except disinfection by-products or some of the above parameters were missed. 			
	3. All MAC requirements are met for the parameters required to be tested or if a MAC exceedance occurs the appropriate remedial actions were taken to deal with the exceedance.			
	4. All MAC and Aesthetic Objective (AO) requirements are met. (Note: For a water distribution system to achieve a (4) rating additional sampling is required by the registration holder or the most recent sample results from their treated water supplier are to be obtained and provided to EPA).			
As per Section 5.1.6.1(b) of the COP, THMs are required to be sampled in the SUMMER and WINTER each year. Where concentrations in all samples are less than the applicable MAC (0.100 mg/l) the previous sampling event, sampling can be reduced to summer and winter every three years. THMs were last sampled in June 2025 and are scheduled to be sampled in December 2025. THMs are required to be sampled next in December 2025, than in 2028, summer (June, July, August) and winter (December, January, February). Lead is sampled annually as per the COP and was last sampled in June 2025, all concentrations have been within applicable Guidelines.				
9. Have all health risk contraventions been reported as required?	 N/A 1. Have had unreported contraventions, or operator(s) failed to notice when contraventions occurred that should have been reported. 2. Contraventions reported but not as required (i.e. late reporting of contravention(s) or written reports not submitted or completed as required). 			
	 3. Contraventions reported immediately with complete written reports that resulted in the resolution of the health 			

	risk or no health risk contraventions occurred. 4. In addition to the requirements of point 3 above, health risk contraventions are tracked and reviewed to identify any reoccurring incidents or issues in an effort to minimize or prevent future reoccurrences.
Operational Risk Assessment	HEALTH RISK ASSESSMENT: PASS
10. Is the monitoring equipment (portable, bench top, and continuous on-line meters) used to verify compliance properly maintained and calibrated? If continuous UV disinfection is being used, is there a plan to deal with UV sensor(maintenance/calibration)? Definition: a qualified person is an instrumentation technician, a representative of the manufacturer of the instrument(s) or an operator certified to the level of the waterworks.	 N/A 1. Equipment maintenance, calibration or accuracy checks are not being completed. 2. Some equipment maintenance, calibration or accuracy checks being completed but supporting documentation is incomplete or unavailable. 3. Annual calibration on meters utilized for compliance monitoring have been completed by a qualified person with supporting documentation available and monthly verification checks (i.e. using primary or secondary standards) and accuracy checks (i.e. handheld/continuous comparisons) are completed with supporting documentation. 4. In addition to the requirements of point 3 above, verification checks (i.e. using primary or secondary standards) and accuracy checks (i.e. handheld/continuous comparisons) are performed on a weekly basis and supporting documents are available. The UV reference sensor is calibrated as per manufactures recommendations.

Calibrations were completed as required with certificates readily available in May 2025 by Hack for the handheld and June 2025 by Capital H2O for the wall analyzer, in order to ensure accuracy calibrations are required to be conducted as per the manufacture standards.

Secondary gel standards expire in September 2025 and were on order at the time of inspection. Gel standards are used for monthly for accuracy verification.

11. Is the data being submitted to EPA being reviewed/validated as per the authorization? All continuous monitoring equipment including turbidity, chlorine meter readings, flow rates, volumes, UV Intensity/dose and transmittance readings, etc., must be validated to ensure that the data results reflect the actual quality of the water being sampled. Examples of erroneous data results are when air bubbles in the turbidity meter affect the readings or when reduced/increased sample flow through the chlorine residual analyzer or turbidity meter changes the readings. A data validation program should also include an established protocol to compare continuous analyzer results with those of another representative sample and with tolerance limits established for how far apart the comparison readings shall be. Examples where comparable grab sample results are easily attainable include chlorine residuals, filter turbidity and UVT transmittance.	 N/A 1. Operator(s) are not doing any data review or validation. 2. Operator(s) are doing some data review or validation but data errors were submitted in the annual report, erreporting, etc. 3. Operator(s) have reviewed and validated all data submitted to EPA in annual report and e-reporting site. 4. In addition to the requirements of point 3 above, operator(s) have a documented data validation or data review program in place and all operators are following that program.
12. Were treated water sample(s) taken as required, for all listed parameters at the required frequency and location and analyzed by a lab that is accredited to ISO/IEC 17025 standard for the parameters (accrediting bodies are CALA (Canadian Association for Laboratory Accreditation) or Standards Council of Canada)?	 N/A 1. Samples were not taken. 2. Samples were taken but did not meet the frequency requirements, the required authorization sample location or include all the required parameters. 3. All samples were taken at the frequency and location required by the authorization. Samples were analyzed for the required parameters by an accredited lab and analytical results were reviewed/understood by the approval holder with any exceedance of the Maximum Acceptable Concentration values immediately reported to EPA. 4. In addition to the requirements of point 3 above, all applicable parameters with maximum acceptable concentrations (MAC) and aesthetic objectives (AO) are being trended to show if water quality is changing over time (To show if any of the parameters tested are increasing/decreasing from historical values).

13. Are treated water UV disinfection monitoring requirements being met?	● N/A
	 1. UV disinfection monitoring not conducted.
	2. Some UV disinfection monitoring conducted but not as required by the authorization. Reported failure to meet UV disinfection monitoring requirements and appropriate follow up actions were not taken (reason for missed monitoring root cause has not been corrected).
	 3. Required UV disinfection monitoring conducted as described in the authorization.
	4. Continuous UV disinfection monitoring with data recording, limit alarms, system shut-downs in place to notify the operator(s) when limits are not met.
14. Are monitoring requirements met for filtered turbidity	○ N//A
and cumulative minutes (entering clearwell reservoir)?	N/A1. Filtered turbidity monitoring not conducted.
	2. Some filter turbidity monitoring conducted but not as required by the authorization. Failure of the continuous turbidity monitoring system so that water production occurred with limited turbidity monitoring (i.e grab samples).
	 3. Continuous turbidity monitoring and cumulative minute monitoring meets the requirements of the authorization.
	4. Individual filter continuous monitoring with data recording, limit alarms and system shut-downs in place to notify the operator(s) when limits are not met.

15. Are treated water chlorine residual monitoring (entering distribution system at the point where CT's have been achieved) authorization requirements met?	 N/A 1. Chlorine residual monitoring not conducted. 2. Some chlorine residual monitoring conducted but not with adequate frequency. 3. Continuous chlorine residual monitoring conducted or meets authorization requirements. 4. Continuous chlorine residual monitoring is conducted with data trending, limit alarms and operator call-outs in place to notify the operator when limits are not met. 	
Continuous monitoring is in place with data trending, alarms, callouts and shutdowns in place.		
16. Are treated water chlorine residual monitoring (in the distribution system) authorization requirements met?	 N/A 1. Chlorine residual monitoring frequency not met. 2. Some distribution system chlorine residual monitoring is conducted but does not meet the authorization sampling frequency and/or samples not being taken at random locations throughout the distribution system. 3. Required authorization distribution system chlorine residual monitoring conducted at random locations throughout the distribution system. 4. Additional daily distribution system chlorine residual monitoring is routinely conducted, with excellent representative coverage of the entire system. Definition: additional daily monitoring means that chlorine residuals are monitored, one or more days, per week than what is required by the authorization. 	
Chlorine residuals are to be monitored when BacTs are collected 5-2 (c), recording the min daily value OR three (3) days per week	ed Table 5-2 (a) and continuous monitoring (every 5 mins) Table ek Table 5-2(b).	

(b) Chlorine residuals are monitored five (5) days per week at random locations throughout the distribution system, and

(a) Chlorine residuals are monitored when BacTs are collected,

(c) Chlorine residuals are monitored via continuous monitoring.

Online continuous monitoring and call out alarms are in place and are they managed by the Town of Three Hills. Low chlorine alarm 0.50 mg/l low reservoir level 2.2 m		
17. Are limits and monitoring requirements being met for fluoride, manganese, iron, pH, or any other additional monitoring required in the authorization?	 N/A 1. No monitoring conducted and/or unreported authorization limit failure occurred. 2. Some monitoring conducted but not with adequate frequency and/or if a reported authorization limit failure occurred the incident response failed to resolve the issue. 3. All authorization monitoring conducted and limits met or if a contravention is reported the incident response resolved the issue. 	
	4. In addition to the requirements of point 3 above, the authorization holder is sending samples to an accredited lab for comparison analysis and if adding or removing fluoride has optimized fluoride levels between 0.6 mg/L and 0.8 mg/L.	
18. Is the monitoring frequency (based on the most current population) being met for treated water bacteriological sampling in the distribution system as specified by the authorization and the "Guidelines for Canadian Drinking Water Quality (GCDWQ)?	 N/A 1. Bacteriological monitoring not conducted. 2. Some bacteriological monitoring conducted but does not meet the authorization, the GCDWQ, the Potable Water Regulation for sampling frequency and/or samples not being taken at random locations throughout the distribution system. 3. Bacteriological monitoring conducted in the distribution system consists of evenly spaced samples collected throughout the distribution system as specified over the required monitoring period. All bacteriological samples are collected and submitted properly with no repeat samples required as a result of operator sampling errors. 4. In addition to the requirements of point 3 above, additional monthly bacteriological monitoring is conducted in each month of the year in the distribution system, in conjunction with chlorine residual and turbidity monitoring. Re-samples and samples collected after repairs have been made in the distribution system are not counted for the 	

and how to sample). 19. Are the chemicals used at the water treatment plant N/A (includes both direct and indirect additives) listed and used 1. Not all of the chemicals used at the facility are listed as specified by NSF Standard 60, or otherwise authorized by in the ANSI/NSF Standard and/or the operator is not aware the Director.? of this requirement. 2. All of the chemicals used at the facility are authorized, but the chemical feed dosage exceeds the dosage specified as the Maximum Use Limit (specified in NSF Standard 60) or the limits set out in a Letter of Authorization (LOA) issued by the Director. 3. All of the chemicals used at the facility are authorized and the chemical feed dosages do not exceed the dosage specified as the Maximum Use Limit (MUL) or the LOA limits. 4. In addition to the requirements of point 3 above, all chemicals are stored properly with spills immediately cleaned up, secondary containment in place around the chemical storage area and current SDS records are kept on site. Operator(s) is aware of the Maximum Use Limits for all the chemicals added to the water supply. 20. Are waste streams that are being released from the waterworks system meeting the authorization requirements. 1. All waste streams being released from the water plant In additional to the approval waste stream requirements do not meet authorization requirements. other waste streams may include on-line analyzers, backwash water, filter to waste, sanitary waste, etc)? 2. Some waste streams being released from the water plant do not meet the authorization requirements.

purposes of additional compliance monitoring. The system operator is following the Bacteriological Quality Monitoring Plan as set out in their Operations Program (i.e. where, when

Wastewater is sent to the sanitary system which meets the COP requirement.		
There is no recycling of waste streams at this time.		
21. Are water volumes measured?	O N/A	
	1. No measuring of water volumes.	
	 2. Some water volumes measured but not as required by the authorization. 	
	 3. Water volume measured as required by the authorization. 	
	4. Water volumes measured, including backwash/filter to waste volumes (or calculated) and a full water distribution system metering program is in place. A water audit is conducted and a program is in place to address water losses that occur throughout the waterworks system.	
Influent and effluent water are metered and documented. All be program in place.	ousinesses and residences are metered and there is a balancing	
22. Does raw water infrastructure (wells, pumps, intakes, raw water ponds, etc) have protection measures in place and being maintained or inspected? (Examples of protection measures may include fencing, shelter, locks, barricades, security systems). (Examples of maintenance or inspections of raw water infrastructure include - a documented maintenance program is in place, documented schedule for inspection or cleaning of infrastructure/equipment).	 N/A 1. Raw water infrastructure does not have protection measures or no records indicating maintenance or inspection have occurred. 	
	2. Raw water infrastructure has insufficient protection measures or has an irregular maintenance or inspection program in place.	
	 3. Raw water infrastructure has sufficient protection measures in place with a regular documented maintenance 	

3. All waste streams being released from the water plant meet the authorization requirements.

4. Waste streams are being recycled/reused or being sent to an authorized waste water treatment facility.

or inspection program to identify and address risks.

	and any risks are being addressed.	
Reservoirs have not been inspected or cleaned since they were constructed in 2012. It is highly recommended to have the reservoirs inspected as soon as possible. Additionally, it is recommended to have reservoirs inspected at a minimum of every five (5) years.		
23. Have preventative maintenance measures been established in the distribution system and treated water reservoir(s) to minimize adverse effects to water quality? Preventative maintenance program includes: a protocol that outlines when/how valves are to be exercised (annual exercising is recommended), a protocol for the scouring of water mains by high velocity unidirectional flushing, pigging of water mains or by other means, inspection/cleaning of clearwells/reservoirs, installation/inspection of backflow preventers (EPA Standards require backflow preventers at the entry into the waterworks system or at a truck fill station), a cross connection control program, a protocol for the return to service of a water main that has been repaired or for a newly installed water main.	 N/A 1. No scheduled maintenance program (valve exercising, water main flushing, treated water reservoir inspection) for the distribution system and treated water reservoir(s). Backflow preventers or air gaps are not installed on truck fill. 2. Distribution system and treated water reservoir maintenance program developed but cannot provide evidence it is being carried out or the system has had water main breaks occur each year resulting in a widespread loss of positive pressure and interruption of key water services. 3. Distribution system and treated water reservoir maintenance program in place with evidence supporting that it is being carried out. Cross connection (connections with a wastewater system, a storm water system or another unapproved waterworks system) have been identified and actions are being taken to minimize the risk(s). Return to service protocol in place for new and repaired water mains and evidence it is being followed. 4. A full preventative maintenance program is in place that includes the requirements of point 3 as well as the completion of the following: a documented uni-directional flushing program, water valves to isolate water lines for repairs are located and exercised to ensure they are operational, documentation of a water main and valve replacement schedule and future life expectancy is completed. The water distribution system infrastructure has 	

4. In addition to the requirements of point 3 above, a documented preventative maintenance program is in place

the ability to maintain service to the rest of the community, and minimize disruption to consumers, while repairs are conducted on isolated sections (i.e. looped water lines to allow water to be distributed from multiple directions).

An annual valve exercising and hydrant flushing program is in place.

Installation/inspection of backflow preventers are located at the entry into the waterworks system and at the truck fill station.

A cross-connection control program includes that wastewater and drinking water lines are located on opposite sides of the

street.	
A return to service protocol for water mains that has been reparative recently been installed.	aired or have been newly installed is in place. New water mains
24. Have all operational risk contraventions been reported as required?	O N/A
requireu:	1. Have had unreported contraventions, or operator(s) failed to notice when contraventions occurred that should have been reported.
	2. Contraventions reported but not as required (i.e. late reporting of contravention(s) or written reports not submitted or completed as required).
	3. Contraventions reported immediately with complete written reports that resulted in the resolution of the risk or no operational risk contraventions occurred.
	4. In addition to the requirements of point 3 above, contraventions are tracked and reviewed to identify any reoccurring incidents or issues in an effort to minimize or prevent future reoccurrences.
	OPERATIONAL RISK ASSESSMENT: PASS
Administrative Risk Assessment	
25. Do operator(s) demonstrate awareness of applicable legislation as required in the operators' Code of Conduct (Authorization under the Code of Practice, the Potable Water Regulations (PWR) and EPA Standards and Guidelines?	 N/A 1. Authorization, PWR and Standards not immediately available and operator cannot demonstrate awareness of
regulations (i why and Er A Standards and Galacimes:	requirements.
	 2. Authorization, PWR and Standards are available, however operator is not aware of the requirements.
	3. Authorization, PWR and Standards documents were available at the time of inspection and the operator is aware and following the requirements.
	4. In addition to the requirements of (3) above, operators have completed and documented a review of the authorization, PWR and Standards on an annual basis.

Operators have good awareness of the COP and applicable le The COP, Standards and guidelines, Failed BacT protocol and	-
26. Were reports (monthly and annual) properly compiled, retained and submitted according to the authorization?	 N/A 1. No reports and no records are available. 2. Reports and records do not include all required information; either the monthly or annual report was incomplete. Required monthly e-reporting not completed. 3. Complete reports available as required. This includes
	the electronic submission of annual reports to the correct district address as specified by the EPA Report Submission Guidelines and if applicable monthly data is being submitted electronically to the EPA drinking water quality website.
	4. In addition to all the requirements of (3) above, the annual report includes: a cover page, the name and approval/registration number of the waterworks facility, a list of all the operators currently working (or had worked) at the waterworks in that year, the date the annual report was submitted to EPA, the date(s) when the DWSP and operations program was updated and the signature of person in charge of the waterworks system.
Annual and online monthly e-reporting is up to date.	
27. Is the Operations Program completed as per the authorization.	O N/A
	1. Operations program not available.
	2. Operations program available but not completed.
	 3. Operations program completed, updated as required by the authorization and available for review.
	 4. Operators complete annual reviews with sign off and are following the requirements of the operations program. If applicable, operators are reviewing the operations program

when incidents occur and are making updates to the document as necessary.

The Operation manual was completed in August 2022. A sign of updates.	off sheet is included in the binder to document reviews and
28. Does the Drinking Water Safety Plan meet the requirements of the authorization?	 N/A 1. Drinking Water Safety Plan not available for review. 2. Drinking Water Safety Plan available for review but not meeting all the requirements of the authorization. 3. Drinking water Safety Plan available for review and is being maintained and updated in response to any identified risk(s) and/or changes in the drinking water system. 4. Drinking Water Safety Plan is being reviewed at minimum once per year by the authorization holder and/or key identified personnel with documented sign off. Actions have been taken to address one or more key risks that have been identified (if applicable).
The DWSP manual was completed in August 2022 and is part of document reviews and updates.	of the operations program, a sign off sheet to the binder to

29. For authorizations with upgrading requirements only has the authorization holder completed the upgrade, or portions of the upgrade, in accordance with the authorization and met the deadlines set out by the authorization?	 N/A 1. Authorization holder has not started the upgrade. 2. Authorization holder has started the upgrade but has not completed it and has not received authorization for an extension. 3. Authorization holder has completed the upgrade or is in progress of completing the upgrade as required by the authorization. 4. Authorization holder has completed the upgrade and the upgraded portions are running as part of the plant and has been included in the operations program and the drinking water safety plan.
30. Have all administrative risk contraventions been reported as required?	 N/A 1. Have had unreported contraventions or operator(s) failed to notice when contraventions occurred that should have been reported. 2. Contraventions reported but not as required (i.e. late reporting of contravention(s) or written reports not submitted or completed as required) 3. Contraventions reported immediately with complete written reports that resulted in the resolution of the risk or no administrative risk contraventions occurred. 4. In addition to the requirements of point 3 above, contraventions are tracked and reviewed to identify any reoccurring incidents or issues in an effort to minimize or prevent future reoccurrences.

ADMINISTRATIVE RISK ASSESSMENT: PASS

Town of Two Hills

Correspondence Listing

October 14, 2025

- a) Canada Post Review
- b) SAC Treasurer Report
- c) SAC Financial Statement
- d) Two Hills Ag Society Christmas Banquet Invitation
- f) Banquet Entertainment Flyer Chris Funk
- g) Two hills Ag Society Donation Request Christmas Party
- h) Natural Resources Conservation Board Annual Report 2024-2025

Federal Government Plan: Canada Post Corporation Review

RECEIVED

WHEREAS the Federal Government has announced a planned Canada Post Corporation Review from October 1, 2025 to March 31, 2026 as follows:

Notionally, public consultations may be undertaken to consider the Canadian Postal Service Charter (2009) and to get a pulse on Canadians' needs and use of the postal service. Should engagement be necessary, the goal would be obtain [sic] views from Canadians and stakeholders to redefine the government's service-oriented vision for Canada Post, in a context where the postal industry landscape has changed, the needs of Canadians have evolved, and the volume of mail and letters has declined significantly to the point where Canada Post's sustainability has been undermined.¹

WHEREAS the current plan does not ensure that there will be any public consultation or engagement with all stakeholders, and the process and terms of reference for the mandate review have yet to be announced.

WHEREAS the recent Industrial Inquiry Commission report recommended service cuts in the form of post office closures and the reintroduction of the community mailbox conversion plans of the last Federal Conservative government.

WHEREAS it will be crucial for the mandate review to hear the views from municipalities on key issues, including maintaining Canada Post as a public service, the importance of maintaining the moratorium on post office closures, improving the Canadian Postal Service Charter, home mail delivery, parcel delivery, keeping daily delivery, improving postal banking, greening Canada Post, EV charging stations, food delivery, improving delivery to rural, remote and Indigenous communities, and developing services to assist people with disabilities and help older Canadians to remain in their homes for as long as possible – and at the same time, helping to ensure that good jobs stay in their communities and that Canada Post can remain financially self-sustaining.

THEREFORE, BE IT RESOLVED that (name of municipality) formally writes the Minister of Government Transformation, Public Works and Procurement, Joël Lightbound, to demand that no mandate review takes place until Canada Post returns to stabilized operations, until the full impact of the stamp price increase is realized, and until parcel volumes reflect sectoral demand.

THEREFORE, BE IT RESOLVED that (name of municipality) will include in its letter to Minister Lightbound that any review of Canada Post and the Canadian Postal Service Charter must be done through a full and thorough transparent public review of Canada Post, including public hearings, with all key stakeholders, in every region of Canada.

THEREFORE, BE IT RESOLVED that (name of municipality) will make a written submission and/or participate in hearings to provide input in the upcoming mandate review of Canada Post.

¹ Secretariat, Treasury Board of Canada. 2025. "Consulting with Canadians." Canada.ca. https://www.canada.ca/en/government/system/consultations/consultingcanadians.html. Accessed September 5, 2025. Search term "Canada Post Corporation Review"

MAILING INFORMATION

- Please send your resolution to the Minster responsible for Canada Post, and your Member of Parliament:
 - Joël Lightbound, Federal Minister of Government Transformation, Public Works and Procurement, House of Commons, Ottawa, Ontario, K1A 0A6
 - Your Member of Parliament

Note: Mail may be sent postage-free to any member of Parliament. You can get your MP's name, phone number and address by going to the Parliament of Canada website at https://www.ourcommons.ca/Members/en

- 2) Please send copies of your resolution to:
 - Jan Simpson, President, Canadian Union of Postal Workers, 377 Bank Street, Ottawa, Ontario, K2P 1Y3
 - Rebecca Bligh, President, Federation of Canadian Municipalities, 24 Clarence St, Ottawa, Ontario, K1N 5P3

Denise Napier Professional Corporation

Chartered Professional Accountant Box 5288, Bonnyville, AB T9N 2G4 Telephone - 780-812-2414 e-mail – halfmiletowater@gmail.com

COMPILATION ENGAGEMENT REPORT

To the Management of the Two Hills Sports Activity Council

On the basis of information provided by management, I have compiled the statement of financial position of the Two Hills Sports Activity Council as at August 31, 2024, the statements of operations and the statement of changes in net assets for the year then ended and note 1, which describes the basis of accounting applied in the preparation of the complied financial information.

Management is responsible for the accompanying financial information, including the accuracy and completeness of the underlying information used to compile it and the selection of the basis of accounting.

I performed this engagement in accordance with Canadian Standard on Related Services (CSRS) 4200, *Compilation Engagements*, which requires me to comply with relevant ethical requirements. My responsibility is to assist management in the preparation of the financial information.

I did not perform an audit engagement or a review engagement, nor was I required to perform procedures to verify the accuracy or completeness of the information provided by management. Accordingly, I do not express an audit opinion or a review conclusion or provide any form of assurance on the financial information.

Readers are cautioned that the financial information may not be appropriate for their purposes.

Bonnyville, Alberta November 18, 2024 Denise Mapier Professional Corp.
CHARTERED PROFESSIONAL ACCOUNTANT



STATEMENT OF FINANCIAL POSITION

AUGUST 31, 2024

ASSETS

Current assets	General <u>Fund</u>	Restricted Fund	2024 <u>Total</u>	2023 <u>Total</u>
Cash Accounts receivable Total assets	\$ 40,109 63,594 \$ <u>103,703</u>		1,110 <u>3,594</u> <u>4,704</u>	44,962 53,334 98,296
	<u>LIABILITIES</u>			
Current liabilities				
Accounts payable Deposits Total liabilities	\$ 5,672 <u>9,785</u> <u>15,457</u>		5,672 9,785 5,457	644 <u>8,405</u> <u>9,049</u>
	NET ASSETS			
Unrestricted Restricted	88,246 	1,001 <u>1</u> 1,001 <u>89</u>	,247	72,454 16,793 89,247 98,296
Approved by:				
	Date		-	
	Date		-	

STATEMENT OF OPERATIONS <u>GENERAL FUND</u>

YEAR ENDED AUGUST 31, 2024

Revenues	2024	2023
Grants, note 2 Rentals Donations, note 3 Fitness memberships Management fees Geleta Park contract and camping Other	\$ 74,574 87,458 51,000 31,767 30,000 3,900	71,321 60,548 53,870 30,586 30,000 280 1
Expenses	<u>278,701</u>	<u>246,606</u>
Management fees Facility rent (utilities) Cleaning contract Maintenance and repairs Cleaning and sundry supplies Professional fees and bookkeeping Insurance Bad debts Satellite TV/Cable Telephone Office expenses	97,000 93,036 32,650 15,825 11,882 3,948 3,587 3,065 1,069 984 303	119,175 101,798 - 11,753 13,243 8,942 3,125 - 902 1,450
Excess (shortfall) of revenues over expenses Transfer from Restricted Fund	263,349 15,352 440	260,388 (13,782) 981
Net assets, beginning of year Net assets, end of year	15,792 _72,454 \$ <u>88,246</u>	(12,801) <u>85,255</u> <u>72,454</u>

STATEMENT OF OPERATIONS RESTRICTED FUND

YEAR ENDED AUGUST 31, 2024

Revenues	2024	_2023
Casino proceeds Expenses	\$	<u>36,209</u>
Facility rent (utilities) Professional fees and bookkeeping Fundraising expenses	8,813 6,539	16,165 2,925 <u>3,337</u>
Excess (shortfall) of revenues over expenses Transfer to General Fund	<u>15,352</u> (15,352) <u>(440</u>)	22,427 13,782 (981)
Net assets, beginning of year Net assets, end of year	(15,792) <u>16,793</u> \$ <u>1,001</u>	12,801 <u>3,992</u> <u>16,793</u>

STATEMENT OF CHANGES IN NET ASSETS

YEAR ENDED AUGUST 31, 2024

N. A	General <u>Fund</u>	Restricted <u>Fund</u>	2024	2023
Net assets, beginning of year Excess (shortfall) of revenue over expenses Transfers	\$ 72,454 15,352 440	16,793 (15,352) (440)	89,247	89,247
Net assets, end of year	\$ <u>88,246</u>	1,001	89,247	<u> </u>

NOTES TO THE FINANCIAL INFORMATION

YEAR ENDED AUGUST 31, 2024

1. BASIS OF ACCOUNTING

The basis of accounting applied in the preparation of the statement of financial position of the Two Hills Sports Activity Council as at August 31, 2024 and the statements of operations and the statement of changes in net assets for the year then ended, is the historical cost basis reflecting cash transactions with the addition of:

- Accounts receivable
- Accounts payable
- Deposits

2. GRANTS

Tarres of T. 1400	_2024	_2023
Town of Two Hills County of Two Hills Agricultural Society	\$ 54,774 10,000 <u>9,800</u>	51,834 10,000 <u>9,487</u>
	\$ <u>74,574</u>	71,321

3. DONATIONS

	2024	2023
Curling Club Minor Hockey Bald Eagles UFA Two Hills Lions Club Two Hills Soccer Club Two Hills & District Agricultural Society Other	\$ 25,000 14,000 4,500 3,000 2,500 2,000 - - \$ 51,000	20,000 19,875 4,500 3,000 - - 6,000 <u>495</u> 53,870

Two Hills Sports Activity Council Income Summary Sep 01, 2024 to June 26/25

	2025 Budget	2025 Actual	Vari % of Budget	'2024 Previous
Arena Revenues and Expenses		New		to Aug 31/24
Donation - Bald Eagles	4,500.00	6,000.00	133%	4,500.00
Donation - Minor Hockey	5,000.00	10,000.00	133%	14,000.00
Donation - Lions Club	5,000.00	5,000.00		2,500.00
Donation - UFA	3,000.00			3,000.00
Donation - Misc	0.00	2,786.50	Victim Services	2,000.00
Arena - Meeting Revenue	3,000.00	1,250.19		4,896.60
Arena - Ice Time Revenue	25,000.00	20,642.00	83%	33,825.00
Total Arena Revenue	45,500.00	45,678.69	100%	64,721.60
Maintenance/Supply Expense	10,000.00	8,027.34	80%	11,011.96
Cleaning Supplies	5,000.00	2,778.40	56%	3,669.85
Facility Rent - Utilities	50,000.00	48,845.80	98%	46,014.17
Satellite TV Cable Expense	0.00		_	0.00
Total Arena Expenses	65,000.00	59,651.54	92%	60,695.98
Net Profit (Loss)	-19,500.00	-13,972.85	72%	4,025.62
Recreation Centre Revenues and Ex	penses			
Donation - Curling Club	25,000.00	23,000.00	92%	25,000.00
Dance Studio Revenue	5,000.00	5,125.00	103%	5,835.00
Fitness Centre Membership Rev	30,000.00	28,020.40	93%	31,767.04
Fitness Training				
Curling Rink Ice Rental Rev	0.00	2,350.00		1,508.33
Rec Centre - Meeting/Func Rev	10,000.00	9,136.30	91%	10,039.35
Rec Centre - Office Rental Revenue	3,000.00	3,000.00	100%	3,000.00
Youth Centre Rental Revenue	10,200.00	10,200.00	100%	10,200.00
Total Recreation Centre Revenue	83,200.00	80,831.70	97%	87,349.72
Maintenance/Supply Expense	3,000.00	5,859.04	195%	1,880.92
Cleaning Supplies	5,000.00	2,845.22	57%	4,099.85
Dance Studio Instructors	0.00			
Facility Rent - Utilities	60,000.00	60,807.71	101%	55,963.95
Satellite TV Cable Expense	1,000.00	932.05	93%	1,068.65
Total Recreation Centre Expenses	69,000.00	70,444.02	102%	63,013.37
Net Profit (Loss)	14,200.00	10,387.68	73%	24,336.35
Centennial Hall Revenue and Expen	ses			
Centennial Hall Rentals	15,000.00	18,122.50	121%	18,104.33
Hall Clubroom Rental	0.00			
Town Revenue	30,000.00	30,000.00	100%	30,000.00
Total Centennial Hall Revenue	45,000.00	48,122.50		48,104.33
Maintenance/Supply Expense	2,500.00	2,865.10	115%	1,468.02
Cleaning Supplies	5,000.00	3,055.22	61%	3,227.21
Total Centennial Hall Expenses	7,500.00	5,920.32		4,695.23
Net Profit (Loss)	37,500.00	42,202.18		43,409.10

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Two Hills Sports Activity Council Cash Flow Report for Aug 1- 31, 2025

Vision CU - Chequing Acct

Date	Comment	Source #	Deposits	Payments	
					31,806.84
Aug 1-31, 2025	etransfers received	ET	3,997.25		35,804.09
Aug 19/25	Bank Deposit	Dep 367	4,385.00		40,189.09
Aug 1/25	Daves Manure Hauling	CH#1854		4,357.50	35,831.59
Aug 14/25	Daves Manure Hauling	CH#1857		4,357.50	31,474.09
Aug 14/25	Daves Manure Hauling	CH#1858		636.68	30,837.41
Aug 29/25	Daves Manure Hauling	CH#1860		4,357.50	26,479.91
Aug 6/25	Shaw	On line Pay		89.22	26,390.69
Aug 6/25	UFA	On line Pay		944.29	25,446.40
Aug 6/25	Greenhills	On line Pay		375.09	25,071.31
Aug 6/25	Bumper	On line Pay		163.72	24,907.59
Aug 6/25	Elevators Lift Inc	On line Pay		2,268.00	22,639.59
Aug 15/25	Flamnen Fitness	CH#1856		333.36	22,306.23
Aug 15/25	Convergint	CH#1855		665.70	21,640.53
Aug 26/25	AM Power Payment	On line Pay		2,609.25	19,031.28
Aug 27/25	Susie Wiebe	On line Pay		2,000.00	17,031.28
Aug 29/25	Susana Friesen	CH#1859		725.00	16,306.28
Aug 28/25	Sylvie Hnatiuk	On Line Pay		918.00	15,388.28
Aug 5/25	ATCO Payment	On Line Pay		1,083.54	14,304.74
					14,304.74
			8,382.25	25,884.35	14,304.74

Vision Credit Union - Casino Acct

Date	Comment	Source #	Deposits	Payments	Balance
					8,345.60
					8,345.60
					8,345.60
			0.00	0.00	8 345 60



Two Hills & District Agricultural Society

Box 117, Two Hills, AB T0B 4K0 Ph: 780 657 3542

Website: twohillsagsociety.com

Oct 3, 2025

The Two Hills & District Agricultural Society is excited to announce that we will once again be hosting our annual **Christmas Banquet**! Please join us on **Saturday, November 29, 2025**, for an evening filled with great food, world-class entertainment, and holiday cheer.

This year's event will feature:

- A delicious banquet supper
- An incredible performance by Chris Funk The Wonderist: an internationally acclaimed, Las Vegas style magic show that blends illusion, live music, intuition, and comedy
- Music and dancing to finish off the evening in festive style.

We would like to extend our heartfelt thanks for your continued support over the years, and warmly invite you to join us for this special celebration.

Tickets are \$60 each and can be purchased by contacting:

Office: 780-657-3542Lorna: 780-603-1672

We look forward to celebrating the season with you!

Sincerely,

Lorna Tupechka

President

Two Hills & District Agricultural Society



Chris Funk has spent over 20 years dazzling audiences worldwide with his extraordinary fusion of music and magic. A gifted musician from the age of four, he mastered piano, violin, saxophone, and guitar, earning top honors from the Royal Conservatory of Music by twelve. At sixteen, Chris began weaving his love for music into the art of magic—launching a career that has taken him to stages across the globe.

Seen on NBC's America's Got Talent, CW's Penn & Teller: Fool Us and Masters of Illusion, and Syfy's Wizard Wars, Chris has brought his innovative style to some of the world's most iconic venues, including Las Vegas' Planet Hollywood, Tropicana, Venetian, and Rio casinos, Hollywood's Magic Castle, and Disney Cruise Lines. From Sri Lanka to Chile, New York to Los Angeles, and everywhere in between, Chris Funk leaves audiences on their feet, earning standing ovations and acclaim for his unforgettable performances.





Two Hills & District Agricultural Society

Box 117, Two Hills, AB T0B 4K0 Ph: 780 657 3542

Website: twohillsagsociety.com

Oct 3, 2025

To Whom It May Concern,

On behalf of the **Two Hills Agricultural Society**, I am writing to request your support for our upcoming **Community Christmas Party**, taking place on **Saturday**, **November 29**, **2025**.

This special event will bring together community members to celebrate the holiday season. To make the evening even more enjoyable, we are planning **raffles and prizes**, and we would be very grateful for any donation you could contribute to help us make the event a success.

Your generosity will go a long way in supporting this community tradition and ensuring a memorable evening for all who attend.

If you have any questions or would like to arrange for donation pick-up, please feel free to contact me at (780) 657-3542 or by email at thagsoc@telusplanet.net.

On behalf of the Two Hills Agricultural Society, thank you very much for your consideration and continued support of our community.

Sincerely,

Lorna Tupechka

President Two Hills Agricultural Society



AGENDA ITEM NO.: (10) (a)

TOWN OF TWO HILLS COUNCIL MEETING AGENDA ITEM						
Meeting Date: Tuesday October 14, 2025	Confidential:	Yes		No	Х	
Topic: Automatic Email of Utility Bills	ľ	1				
Originated By: Mayor L. Ewanishan	Title:		mail in 1			
BACKGROUND: Postal Strike has res Utility Bill to be ema		or and ma	any resi	dents a	asking for their	
DOCUMENTATION ATTACHED:						
On-line ebilling and payment processe Planning Software offered in Town Suit			lunicipa	l Enter	prise Resource	
DISCUSSION:						
Software upgrade to TownSuite to allow f	or on-line commur	nication w	ith resic	lents, n	nainly automatic	
Emailing of Utility Bills.						
Each Month 667 Utility bills are mailed.						
COMMUNICATION PLAN/COMMU	NITY INVOLVEME	NT·				
	INTERIOR DEVELOR	-1 (1)				
RECOMMENDED ACTION(S):						
MOVE to update TownSuite Software to allow for Auto emailing Utility Bills with MERPS and the costs, training and time. Software update Cost \$10,000.00 with Annual Subscription costs of \$3,765.00, for up to 200 Subscribers, over 200 Subscribers, the annual costs would be; 500 subscribers = \$7,529.00 1000 subscribers = \$12,547.00						
MOVE to investigate the requirements of offering these services by other providers in greater detail by New Council.						
Move to continue with the current pay options we already offer for Utility Bills which include, cash, credit card, cheque, on-line banking.						
DISTRIBUTION: Council: X						



Proposal for TownSuite® Municipal Software

Prepared for: Town of Two Hills Two Hills, Alberta

October 2025



TOWNSUITE® CONFIDENTIAL AND PROPRIETARY

TownSuite® Municipal Software Inc. (TownSuite® or TownSuite® mERP®) is pleased to submit this information to the Town of Two Hills (Client) but it is submitted on the understanding that TownSuite® and Client will subsequently negotiate and sign a Definitive Agreement containing terms and conditions that are mutually acceptable to both TownSuite® and Client.

This response is submitted solely by TownSuite® Municipal Software Inc., a nationally incorporated, Newfoundland and Labrador company, operating as TownSuite® Municipal Software or TownSuite® mERP®.

STATEMENT OF CONFIDENTIALITY

This document is proprietary and confidential to TownSuite®. It is furnished with the expectation that Client shall keep this information confidential and shall not disclose it to any party other than Town of Two Hills employees on a need-to-know basis, or other individuals authorized under a written Confidential Disclosure Agreement signed by TownSuite® and the recipient. Client shall take reasonable steps to ensure that these confidentiality obligations are communicated to any employees who receive a copy of this document. If the Client does not agree with these provisions, this document must be immediately returned.

TownSuite®'s technical information is confidential to TownSuite®. TownSuite® expects that the Town of Two Hills will protect such confidential information in accordance with the requirements of the Customer Services Agreement.

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CONFLICT OF INTEREST

Neither TownSuite® Municipal Software Inc., nor any of it's directors, staff, or affiliates have a conflict of interest to declare related to this proposal.



TownSuite® enhances the way you work.

Our products and services are designed to work together, and are the result of nearly 40 years of collaborative development and improvement with our municipal clients.

As a 100% Canadian software developer focused solely on municipalities, we have a solution that can fit your needs, and be configured to how you want to do things. We don't dictate how you must configure your administrative and operations process with your staff – we can be configured to you.

TownSuite® Municipal Enterprise Resource Planning Software (mERP®) provides you with the opportunity to connect your dots – your staff, your departments AND your stakeholders. Best of all you can connect all those dots and information from one source. This streamlines the number of systems that you utilize in your municipality and because it is all made to work together, all information is always up to date. TownSuite® mERP® works in real time just like you. Updates to your data are automatic anywhere your staff or stakeholders may be in TownSuite®.

We are excited that you have an interest in TownSuite® mERP®. We can provide a positive experience with software migration that differs from your previous (or current) experiences. Our collaborative approach takes your time into consideration – your time is valuable and already fully allocated to your current municipal responsibilities.

I have prepared this proposal for your consideration, and is based on our previous discussions about your requirements and interests in our specific Software as a Service (SaaS) products.

If you have any questions please do not hesitate to contact me. I look forward to discussing our proposal as well as scheduling any followup demonstrations or meetings that will help to illustrate how we can respond to your specific needs. I can be reached at 1-800-408-3313 Extension 5033 or by email at sarah.hobbs@townsuite.com.

Sincerely,

Sarah Hobbs, B.Comm.

Sarah Hobbs

Director of Sales & Marketing



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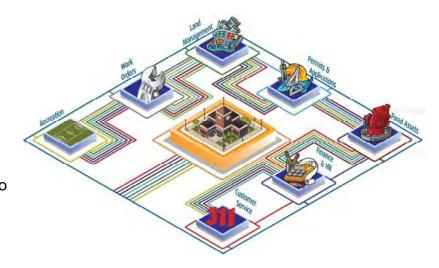
Product Summary

TownSuite® mERP® (Municipal Enterprise Resource Planning) is a Canadian developed, and Canadian owned specialized solution, that is exclusively developed, improved and supported by our Canadian Team for our Canadian Municipal Clients. Are solutions provide an opportunity to streamline your vendor engagement, with one source for technical support, implementation assistance, training and learning resources and continuously delivered software updates that are automatically deployed with zero additional cost.

TownSuite® mERP® consists of 15+ applications that are all **made to work together**. Our products continue to grow and evolve based on input and feedback from clients and industry.

TownSuite® is configurable. This is a key word here, as we do not believe that customization is functional in any solution. TownSuite® is configurable to how your municipality does things.

Optimized and streamlined to work intuitively. Connect your information and stakeholders: TownSuite® works the way you do.



We have a range of products that work together, across multiple platforms to provide you with the tools and information that you and your stakeholders need now. TownSuite® mERP® is delivered to you and your stakeholders through three different application platforms from our 100% Canadian Cloud:

- Windows / Desktop: Desktop applications provide access to your critical municipal information in our Canadian Cloud from virtually any Windows device.
- eServices Portal: Applications in our eServices Portal connect to critical municipal information, and provide a browser based interface through which your stakeholders can access their information (for citizen and resident oriented tools) and also management and administration tools (for staff only processes and functions).
- Mobile App: iOS and Android apps for smartphones and tablets provide field operations tools for staff only, and includes the ability to have full access to information and functions in offline mode.

Here is a breakdown of all currently available TownSuite® mERP® products, categorized by their primary functions. Your proposal follows with detailed information

<u>Proprietary Information:</u> The enclosed material is proprietary to TownSuite Municipal Software Inc. The information presented is provided for the sole purpose of evaluating the pricing proposals and related terms and conditions herein, and may not be published to a website and / or file-sharing application to make available through general search via the internet, copied and / or disclosed in any manner to anyone other than authorized representatives or agents, without the express written permission of TownSuite Municipal Software Inc.

about each of the TownSuite® mERP® applications that your municipality is considering.

Finance

Financial: Desktop based ERP functionality for financial management and administration. This application includes Accounts Receivable, Billing (Miscellaneous, Property Taxation and Utility Billing), Accounts Payable, Purchasing, Inventory, Banking, Budgeting, Job Costing and General Ledger. TownSuite® Payroll is also included in this application.

Customer Portal: Browser based stakeholder application which provides ebilling, account inquiries and online payment options via select PCI Compliant payment gateway integrations. Convenient online ebilling and online payment processes for your stakeholders.

Point of Sale: Browser based point of sale transaction processing for customer invoices, event ticketing, program registration, facilities booking, miscellaneous invoice items and retail inventory sales. Select counter POS terminal integration is available.

Asset Management

TCA: This Desktop application includes two components relating to Fixed Asset Management. Manage all the financial aspects of your tangible capital assets, including amortization calculation and posting, additions, disposals and WIP assets. Use information from this component to create Capital Budgets and multi-year capital investment plans. From the Asset Management perspective, TCA provides the ability to manage assets, connect to maintenance records and information stored in TownSuite® Work Orders, assign ranking criteria and attributes to inform the asset lifecycle process.

Work Orders: Desktop tools to create and manage projects, linked work orders, linked tasks, as well as initiate work orders with work requests. Each Work Order task can capture employee hours, inventory consumption and equipment usage to roll up each individual task cost to detailed Job Costing. There is optional connectivity of this application to initiate tasks from our Service Request application and to capture labour hours from our Mobile App.

Land Management

Mapping: Desktop GIS viewer connects your municipal GIS with TownSuite® information and processes. Connect properties, utilities, assets, permits, bylaws, and more. Connect with most industry standard GIS data formats to leverage your existing GIS resources.

Planning: Manage municipal building / development control activities with this Desktop application. Accept and follow process driven workflows for applications for building types, subdivisions, consolidations, demolitions and more. Use connected GIS and development regulation restrictions to follow variance application requirements based



on accepted uses. Link financial transactions to customers and/or properties in the financial application. Maintain current ownership and parcel data across the mERP® solution.

Inspections: Mobile and eServices tools work hand in hand to schedule inspections and then complete them in the field. With or without an internet connection, Inspectors can access all prior permit information and complete any type of building inspection from a smartphone or tablet.

ePermitting: ePermitting provides a secure, intuitive, browser based interface through which stakeholders can submit applications for Building and other types of land development applications.

Human Resource Management

Payroll (Financial): Desktop application to fully manage payroll functions in the municipal office. From employee setup and maintenance, tracking employee specific documents, creating direct deposit files, issuing T4's and automated tax table updates, Payroll has all you need to administer payroll functions of your municipal organization.

Employee Portal: This eServices application provides a self-service approach to distributing employee information electronically, along with collecting timesheet, leave request and certification tracking. Employees are able to view their personal information and also their paystubs, T4's, and accumulated deductions.

Community Services

Recreation: eServices-based administration and management of events, programs, facilities and memberships. Geared primarily towards a self-service approach, this application also features a rich selection of staff administration and management tools to connect stakeholders and connect information across TownSuite® mERP®.

311/Service Requests: This eServices tool enable your municipal organization to accept and direct your stakeholders to the right information, whether that is to submit a complaint or request for information, or to submit an application for a business or pet license or building permit. Workflow configurations provide automatic issue assignment and additional connectivity to other TownSuite® mERP® applications and processes.

Implementation Methodology

TownSuite® includes all the necessary services to help your municipality implement TownSuite® Municipal Software applications. Further details about how these services are provided are available on Page 9.

 Project Management: TownSuite® includes project management services in all new client implementations. Formal project management services may be included in add-on product implementations depending on the nature of any addon applications that have been selected for implementation, and at full discretion



- of TownSuite®. This service ensures project success by managing project deliverables and timelines according to implementation requirements, planned project outcomes, and project progress.
- Canadian Cloud Installation & Configuration: TownSuite® delivers all mERP® applications from its 100% Canadian Cloud. TownSuite® Cloud is not dependent on big-tech hosting service providers, which eliminates limitations for your mobility and increases flexibility for scaling and evolution. Initial software installation (where application) and application configuration is included in all software implementations.
- Data Conversion / Migration: TownSuite® leads and provides data extraction, conversion and migration wherever possible and within commercially reasonable expectations for effort and resources that will be scheduled for this purpose.
- Training: Implementation effort for every application will include training. All training will consist of remote orientation, go-live and followup training.

Post Implementation Services

Once any client is up and running with TownSuite® mERP, we provide ongoing services to maintain your implemented software and provide you with resources and services to help you when you need it. Further details about ongoing care are available on Page 15.

- Continuous Software Updates
- Feature / Improvement Requests
- Technical Support
 - One-on-one Prioritized Telephone Support
 - Email Support
 - Secure Remote Support
 - Support Hours Monday to Friday from Canada, 7AM ET 6:30PM ET
- Product Update Details and History
- Product Documentation
- Monthly Webinars
- Monthly Updates and Correspondence
- Annual EDGE User Event

Pricing Summary

Core Requirements

Software Implementation Costs	Schedule	Project Schedule Management		Installation & Configuration		Data Conversion / Migration		Training		Total	
		Days	Cost	Days	Cost	Days	Cost	Days	Cost	Days	Cost
Finance											
-Financial*	₽										
-Purchasing	£										
-Inventory	Đ										
Customer Portal	E	1	\$1,500	5	\$7,500	0	\$0	1	\$1,500	7	\$10,500
-Point of Sale	F										
Human Resources											
-Payroll*	G										
Employee Portal	Ħ										



Asset Management											
-TCA	ļ										
Work Orders & Maintenance	4										
Land Management											
-Mapping	K										
-Planning*											
-Inspections	M										
-ePermitting	N										
Community Services											
-Recreation	Ф										
311/Service Requests	₽										
TownSuite® Services											
-Managed Integration - Laserfiche	Q										
- Managed Integration - Questica	R										
-Consulting	\$										
					-						-
Total		1	\$1,500	5	\$7,500	0	\$0	1	\$1,500	7	\$10,500

^{*} Please note that noted pricing schedules include two migration options using an alternate ETL methodology. The above summary includes a full-service ETL methodology based on previous project experience. Additional effort will be subject to the regular daily rate as presented in Schedule A. Data migration is not included for some TownSuite® mERP® applications.

Annual Subscription Costs	Schedule	Annual Cost	Support Users	General Users	\$ / User / Year
Finance					
-Financial	₿				
-Purchasing	C				
-Inventory	Ð				
Customer Portal	Е	\$3,765	1	200	\$18.84
-Point of Sale	F				
Human Resources					
-Payroll (incl. above)	G				
-Employee Portal	Ħ				
Asset Management					
-TCA	1				
-Work Orders & Maintenance	f				
Land Management					
-Mapping	K				
- Planning	F				
-Inspections	M				
-ePermitting	M				
Community Services					
-Recreation	0				
-311/Service Requests	₽				
T 0 " 0 0 1					
TownSuite® Services					
-Managed Integration - Laserfiche	Q				
-Managed Integration - Questica	R				
Consulting	S				
		44 - 4-			
Total		\$3,765			

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Payment Terms

Payment terms for any selected software are as follows:

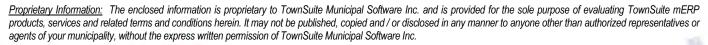
- Prices are in effect for 60 days, unless otherwise stated.
- Applicable taxes are extra on all pricing.
- 100% of software implementation costs are due upon signing of contract.
- 100% of Total Annual Subscription as a Service (SaaS) Costs are due upon signing
 of contract, prorated on a monthly basis until December 31 of the current fiscal year.
 After that period has expired the total annual amount will be invoiced plus applicable
 taxes with yearly increases applied in accordance with the average Canadian
 inflationary rate as reported by the Bank of Canada.
- Monthly interest is applied to all overdue accounts at a rate of 1.5%.

INITIAL:	

Prerequisite Requirement Summary

There are a number of prerequisites for our TownSuite® mERP® solution, from prerequisite applications to your technical environment.

Our Technical Requirements are updated semi-annually, and available in this location: https://merp.townsuite.com/technicalrequirements. Compliance is required for all TownSuite® mERP® products. For more information, visit page 14



Pricing Schedule A – Estimated Travel Costs & Additional Service Rates

Applicable Taxes are extra on all pricing. Any and all incurred travel costs will be invoiced as incurred in accordance with Rates and Allowances specified in this estimate of travel costs: Charges for overnight accommodations, vehicle rental, and economy airfare will be charged as incurred.

Prices in effect for 60 days unless otherwise stated. Applicable taxes extra on ALL pricing

Standard Service Rates*

Training (Onsite available in full-day increments, Remote available in full or half-day increments)	\$1,500 / day
Custom Report Development (outside scope of continuous improvement)	\$1,500 / day
Project Management Services	\$1,600 / day
Professional Development Day (available in full-day increments)	\$2,500 / day
Consultation Services (available in full-day increments)	\$2,500 / day
Additional Individual Database (per database, in addition to primary database)	\$850 / GB / year

Travel Expenses & Per Diems*

Meal Allowances	Breakfast	\$20.00
	Lunch	\$30.00
	Dinner	<u>\$45.00</u>
	Total – Daily Rate	\$95.00

Kilometric Reimbursement	Corporate Vehicle	\$0.55 / km
	Vehicle Rental	\$0.30 / km
Vehicle Rental Fees (intermediate	As Incurred	
Airfare (economy airfare)		As Incurred
Overnight Accommodations	As Incurred	

^{*} Rates, Expenses and Per Diems Subject to Change. Applicable taxes apply.

INITIAL:



Pricing Schedule E - TownSuite® Customer Portal

TownSuite® Customer Portal is an online solution that is designed to connect municipal customers with their account information:

- eBilling registered users can receive electronic notifications of property tax, utility and miscellaneous invoice delivery to their online TownSuite® eServices account
- Customers can subscribe to éBilling and eliminate the printing of their individual paper bills.
 Municipal staff can opt to still print bills if desired.
- View property tax transaction history, including receipts
- View utility billing transaction history, including receipts and consumption trends for a three
 year period
- View miscellaneous invoice transaction history including receipts
- Accept online payments and automatic receipt generation via Moneris, Chase, PayPal or Global PCI Compliant online payment gateways
- TownSuite® Financial is required

TownSuite® Implementation Costs

Software Implementation Services	Days	Cost
Project Management	1	\$1,500
Installation & Configuration	5	\$7,500
Data Conversion / Migration	0	\$0
Training	1	\$1,500
Total	7	\$10,500

^{*} Please refer to Page 9 for a description of proposed software implementation services.

These estimates in this individual Pricing Schedule <u>does not include data migration</u>. If data migration is desirable by the municipality, additional discussion may be required. Additional costs may apply at the regular daily rate.

TownSuite® defines one (1) day as five (5) hours of on task time. Applicable taxes are extra on all pricing. Incurred travel costs are extra. This is an estimate of required implementation effort - Total effort will be invoiced on actual time incurred at the regular daily rate. Where implementation and training services are provided by an authorized TownSuite® Municipal Software Channel Partner, TownSuite® assumes no liability for implementation and/or training services provided by the Channel Partner.

TownSuite® Annual Subscription Costs

Annual Subscription	
Support Users	1
Active Subscriptions	200
Software Subscription	\$3,765
Monthly Cost	\$314
Monthly Cost / Concurrent User	\$1.57

^{*} Please refer to Page 15 for a description of Annual Subscription Services and User Licensing. Applicable taxes are extra on all pricing.

Subscription Bracket Pricing

Annual Cost	\$3,765	\$7,529	\$12,547	\$18,821	\$25,094	\$31,368	\$44,793	\$50,188	\$62,735
User Cost/Month	\$1.57	\$1.25	\$1.05	\$0.78	\$0.42	\$0.26	\$0.19	\$0.14	\$0.13
Subscriptions	200	500	1,000	2,000	5,000	10,000	20,000	30,000	40,000

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Implementation Services

Project Management

For the purpose of efficient and smooth project management, a Service Level Agreement (SLA) will be signed prior to project commencement to define implementation processes, project expectations, and identify contacts on both the municipal (client) and vendor (TownSuite) teams. This initial SLA also defines the implications for avoidable delays and how it can potentially impact the project timeline and status.

Each individual product implementation will have a dedicated team, which may be comprised of different contacts from both sides. The Implementation contact for TownSuite® will maintain regular contact and provide updates of project progress and will be the point of contact for any and all clarifications, requests and questions that are posed by the client. The implementation contact for the client will be the point of contact for TownSuite® whereby they will direct all questions, clarifications, requests and project updates.

Each project will begin with a client assessment, which will include the following activities:

- Obtain a copy of municipal data to be migrated, in addition to period ending reports, asset inventories, permit history, GIS data essentially any information that the client desires to be migrated to the new system.
- An in-depth interview with the municipality to discuss the project, important milestones, input
 required, output required and any other important factor that may be identified for the
 specific client to have a successful software implementation experience.

Installation & Configuration

At the outset of the project, the selected TownSuite® Municipal Software modules will be implemented and configured for municipal access with demonstration data. An orientation will be provided remotely to provide initial instruction to enable municipal staff to access and explore the software. Access will also be provided at that time to product documentation to provide how-to instructions on how to utilize TownSuite® Municipal Software.

Implementation will include installation of the selected software along with setup, initial user account, initial application configuration and testing. Initial application configurations will be facilitated by collection of data based on the following information collection processes:

Financial, TCA: Data extraction and initial conversion will be utilized for code, configuration and other process based setup requirements. Additional information will be collected through a formal assessment, or interview process, that will enable the Implementation team to collect critical information and identify critical information that is to be supplied (eg. invoice templates, reporting requirements, third party interfacing requirements such as meter readers or financial institutions, etc.)

Work Orders: Data extraction may be utilized to obtain initial code and configuration data, where readily translatable into TownSuite®. This extraction process may not be seamless or possible, and as such typically initial configurations will be facilitated by collection of additional information through formal meetings for the purpose of identifying, reviewing and validating process flow and requirement configurations.



Mapping, Planning: Data extraction and initial conversion may be utilized for code setup and process configuration, and is highly dependant on existing Planning application(s). Additional information will be collected through formal review and configuration meetings to determine process flow and requirement configurations

eServices: For all eServices applications, specifically Customer Portal, Recreation, 311/Service Requests, Inspections, Employee Portal, Point of Sale, a formal implementation requirements tool will be shared with implementation designates from the municipal client. All required information for initial eServices Portal setup and configuration will be entered by the municipal client and will be utilized for subsequent training exercises. Data extraction and migration for eServices applications will not be available or provided.

Data Migration/Extract Transform Load (ETL)

Each project will vary with the availability and/or quality of data that may be migrated. Data to be migrated will be extracted from the original database source, or various spreadsheets. The data format that is to be utilized will be specific to the source system and/or ETL methodology selected. The methodology used will be specified in the respective schedules for each application selected for implementation. Both methodologies follow an ETL process.

All ETL activities, regardless of the methodology applied, will be scripted in Microsoft SSIS, and every individual migration project will be handled by the TownSuite® team. The usage of Microsoft SSIS allows the TownSuite® team to automate exceptions and exception handling so long as the data format is readable through this utility. The ETL process is also iterative in nature, providing the TownSuite® team with the ability to handle large amounts of data, or focus on a selection of data to transform and load into the TownSuite® environment, in a staging (test) environment to prepare for eventual live ETL processes. All migration/conversion efforts are completed and delivered in a testing environment and will not impact the ongoing operations of the Municipality's administration and operational functions.

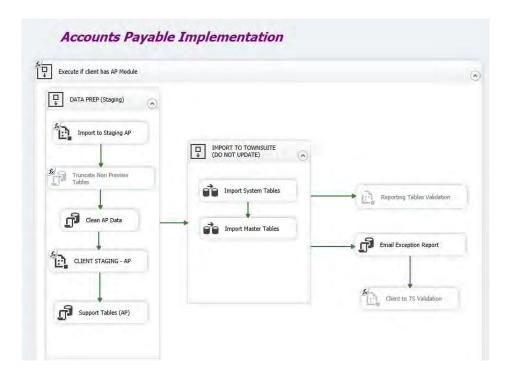
There are scenarios where ETL services will not be provided, which for TownSuite® mERP, is application specific. Data migration will not be provided for the following applications:

- Customer Portal
- Recreation
- Employee Portal
- Point of Sale
- ePermitting
- Inspections
- Purchasing
- Mapping
- Work Orders

Where data mapping and migration may present a risk to the overall timeline, the application will be installed and configured with zero history. Where some applications will provide access to historical data that already exists in an previously implemented TownSuite® product, that data will immediately become available to the respective stakeholder(s), e.g. Customer Portal – transaction and invoicing history, Employee Portal – paystub, T4 and accumulator history.

Figure 8 - Sample ETL Mapping





White Glove ETL Approach

TownSuite® is proposing a White Glove ETL Approach to migrate historical data for the municipality. The following methodology will be employed for this process:

Each ETL engagement will follow the same general flow for each module to be implemented:

- 1. TownSuite® provided with source system data (database, backup file, or other data files to be determined by the Project Team)
- 2. Import source system data into staging environment tables
- 3. Standard data sanitation scripts are executed against imported data
- Client specific data transformations are applied to handle previously identified data exceptions
- 5. Populate standard child tables with data that is not dependant on client source
- 6. Import module data into final iteration of TownSuite® database

From this point forward, the following generalized processes will be completed.

- 7. Run validation processes, identify and resolve exceptions with the Municipality's input, then rerun validation processes
- 8. Run a final validation that checks several critical items, including required code field lengths, duplicate records, unexpected date values, missing default values, etc.
- 9. Balancing and verification
- 10. Go-Live is scheduled once signoffs are received

The testing environment where test migrated data will be uploaded will be accessible by designated Municipal staff for review and validation. Several iterations of the test migrations will be completed, initially for all data, and then module by module until complete.



Templated ETL Approach

TownSuite® does provide an option for a templated ETL approach, where the Client will populate Microsoft Excel-based Import Templates. The templated ETL approach places responsibility for several ETL Tasks on the Client, rather than TownSuite®. This will require the Client to have the necessary personnel capacity and knowledge capacity to populate import templates with municipal information that exists in the source system(s). Any exceptions identified during the template preparation process are to be resolved by the Client and will not be flagged and/or resolved by the TownSuite® team during the automation development associated with the mapping/migration process.

The Templated ETL methodology will employ the following tasks that would be provided in the full service approach, using the prepared import templates:

- 1. Import template data into final iteration of TownSuite® database
- 2. Run validation processes, identify and forward exceptions to the Municipality for resolution in templated data, restart at Item #1.
- 3. Run a final validation that checks several critical items, including required code field lengths, duplicate records, unexpected date values, missing default values, etc. Any exceptions will be referred to the Municipality for resolution.
- 4. Balancing and verification are the responsibility of the Municipality
- 5. Go-Live is scheduled once signoffs are received

This approach would require a minimum of 50% of overall project effort associated with the White Glove ETL Approach, to be the responsibility of the municipality. Where additional effort may be expended by the TownSuite® team to assist and advise with Client-managed data preparation efforts, these efforts will be subject to our regular daily rate.

A templated ETL approach would be utilized for the most part, for the following TownSuite® mERP® applications:

TCA
Work Orders (balance forward only)
Planning
Purchasing
Inventory

Migration Phase Restrictions

As TownSuite's ETL process seeks to replicate the current source system data and configurations to streamline the transition to TownSuite® mERP®, it is imperative that efforts are not undertaken by any member of the Client team to make fundamental changes to data and current source system configurations. Such changes can potentially have a critical impact on the automated ETL effort. During the Migration/ETL phase for each application selected for implementation, the Client should not, for any reason, engage in the following activities:

Modifying the current Chart of Accounts structure

Modifying codes for any workflow that is to be configured in TownSuite, including but not limited to: invoice codes, earnings codes, adjustment codes, GL coding, etc.

Any changes or additions that are desirable by the Client should be brought forward to the project team for discussion and a determination of when those changes can be addressed. In



most cases, such changes should be handled following go-live. This permits the Client to work with the new software with familiar data and configurations, giving the TownSuite® team the ability to more easily pinpoint and resolve any residual data sanitization requirements that may be identified following go-live.

Changes made to data and/or configurations during the migration phase may result in repeated effort by the TownSuite® team to re-map, re-validate and re-work ETL configurations for each TownSuite® application and/or module. This results in additional effort by the TownSuite® team and will be subject to the regular daily rate.

Alternative Migration Options

Where data migration is highly desired, and not possible due to the risks of unknown impact on data integrity, project timeline and required project resources, an Extended View Migration may be provided. This is an approach that TownSuite® developed to enable the municipal client to end reliance on the applications being replaced and view relevant data in a non-validated and unlinked database format, that is presented as extracted from the original application database.

Extended View Migration also provides the ability to view historical data through TownSuite®. This approach will be utilized after initial ETL efforts have determined that full historical data migration may be problematic, and as such will be undertaken at a later stage of the ETL phase and will utilize the remaining effort allocated to the project. As the historical data is not an elemental component of the "go live" database, it does not require the same level of validation as the data that will be used as the starting point for usage of TownSuite® Municipal Software by the municipal client. This approach enables the municipal client and TownSuite® to mitigate the risk associated with uncertain data quality, and/or uncertain data issue resolution that can have potentially significant effects on project timelines, project budget and ultimate project success.

Where historical data migration is not desired, a Balance Forward migration can be provided. However, this approach will still require a White Glove or Templated ETL approach, as described above.

Product Acceptance Testing and Signoff

Once a TownSuite product is ready to go live, the Client will receive an acceptance testing and signoff form to review and complete. These documents are intended for final review and feedback related to final module preparation and scheduling of Go-Live. Any items that are identified by the client that may require review and revision should be documented and sent to the TownSuite Implementation Team. Once final preparation is complete and Sign-Off is received a Go-Live date will be scheduled along with all final implementation tasks required by TownSuite and the Client. Sign-Off is required to proceed to Go-Live scheduling.

Training

All TownSuite® Municipal Software implementations will include training. The amount and delivery method of training will depend on a variety of factors including the newness of the client, the depth of training that is required, and the preference of the client. The timing of training for any specific module, is entirely dependant on the way in which implementation is scheduled. All modules benefit from some initial training that is basic in nature and facilitates the development of a comfort level that is supportive of exploration and experimentation in a



sandbox environment. Regardless of the training schedule that is determined between Trainer and Trainee(s), the following expectations are in place:

- Individual(s) to receive training are to be free of office duties during the schedule training period(s). This may require office closure(s).
- A "Training Day" is a normal working day, which will occur from Monday to Friday, and is equivalent to five (5) dedicated hours of on-task training.
- "Remote Training" consists of TownSuite® supplying training from TownSuite's office to the Municipal Client's office via a telephone and secure online connection with a specific computer at the Municipal Client's office. Remote training days can be split into smaller hourly increments if desired, and is to be determined between the Client and the assigned Trainer.
- "Onsite Training" consists of TownSuite® supplying training at the Municipal Client's office. Existing computer equipment and workstations will be utilized to deliver training at the Client's office. A schedule of topics to be delivered, and who will participate in each session will be pre-determined between the Client and the assigned Trainer.
- TownSuite® Municipal Software Inc. assumes:
 - ▶ That municipal staff is familiar with the general use of computer technology, including internet browsers and any existing TownSuite® Municipal Software.
 - ▶ That municipal staff is familiar with regulations and legislation governing the confidentiality of, and protection of personal information that is maintained in the proposed and existing TownSuite® Municipal Software.
 - ▶ No responsibility of liability for inadequate training and/or knowledge in areas that include internet browsers and existing TownSuite® Municipal Software.
 - No responsibility of liability for inadequate training and/or knowledge in areas that include Accounting, Financial Management, Geographic Information systems, Planning and Development, Engineering, Public Works, Asset Management, Recreation and Customer Service, and other knowledge areas that would generally be expected in a municipal environment.

Implementation Timelines

A project timeline that identifies individual application implementation timelines and schedules will be established at the outset of any new project, with new TownSuite® mERP® applications that are approved by the Municipal Client for implementation. Timelines are subject to change, as they are dependent on many factors, some of which are within the control of the Client and TownSuite, and some of which may be unplanned or unexpected by one or more stakeholders of the project.

Project start time will be communicated as an estimate during contract negotiation and finalization, and is fully dependent on current project activity and resource availability. Project start time and any resulting project timeline will reflect the current project activity and resource availability per selected application. Project start times discussed during the proposal stage are based on assumptions for proposal approval and acceptance. These timelines may not be available, if there are delays in proposal approval, contract finalization and fulfillment of related administration and invoicing requirements.

The Project Team works collaboratively to deliver project inputs, and produce project outputs. In some instances, unexpected delays or challenges can arise, which can affect the project timeline. These unexpected occurrences are dealt with



collaboratively, between Client and TownSuite, through the project management process. In many cases, challenges are part of the migration process, and not entirely unexpected, and factored into the overall project timeline.

The following overall timelines, prerequisites and corequisites represent general implementation timelines for each available TownSuite® mERP® application.

TownSuite® mERP® Application	Timeline*	Prerequisite** TownSuite® mERP® Application	Corequisite*** TownSuite® mERP® Application
Finance			
Financial (Incl. Purchase Order, Inventory)	12 – 24 Months*	N/A	N/A
Customer Portal	1 Month	Financial	N/A
Point of Sale	1 – 2 Months	Financial, Customer Portal	Customer Portal
Human Resources			
Payroll	4 – 6 Months	Financial	Financial
Employee Portal	1 – 2 Months	Financial, Payroll	N/A
Asset Management			
TCA	2 – 4 Months	Financial	Financial
Work Orders & Maintenance	4 – 6 Months	Financial	Financial, TCA
Land Management			
Mapping	1 – 2 Months	Financial	Planning
Planning	6 – 8 Months	Financial, Mapping	N/A
Inspections	1 – 2 Months	Planning	N/A
ePermitting	1 – 2 Months	Planning	N/A
Community Services			
Recreation	2 – 4 Months	Financial, Customer Portal	N/A
Service Requests / 311	2 – 4 Months	Financial, Work Orders (if applicable)	N/A

^{*} Timelines presented are average and based on optimum project flow and average project experience. Project delays may result from untimely resolution of requests for information, data or process validation, unexpected out of scope items, and unplanned changes to the designated Project Team, and will potentially impact the overall project timeline. Project timelines are subject to change and maintained by the Project Team.

Annual Subscription

TownSuite's Annual Subscription includes the following components:

- Licensing for Each Selected SaaS Application
- TownSuite® Care
 - Technical Support
 - ▶ Continuous Updates Software Maintenance & Assurance
- TownSuite® Mobile App
- TownSuite® Cloud Managed Hosting
 - Hosting Policies

Licensing

TownSuite® User Licensing is based on two types of licenses that are provided with any implementation. The way that these licenses are formalized ensures that we can streamline our



^{**} Prerequisite applications are required to be implemented prior to commencing any successive application implementation. Implementation order will be determined by the Project Team.

^{***} Corequisite applications can be implemented in parallel with specific TownSuite® mERP® applications as identified above. Typically, all other selected applications will be implemented in consecutive order, which is determined by the Project Team.

ongoing technical support and software improvement activities, while maximizing the benefit to you and minimizing the turnaround time for your requests.

The Proposed Software Fees consider a designated number of "Support Users," or Support Licenses:

- Support Licensees are employees of the municipality that will be using the software and will be provided with all training to establish a local "subject matter expert" resource.
- Concurrent Users are defined as the maximum number of simultaneous users that can access the software at any one time.
- Named or General Users are any active account in any TownSuite® Municipal Software.

The following assumptions apply to the proposed Support Users and Concurrent Users:

- All training will be provided to Support Users by TownSuite® or by a verified partner of TownSuite®.
- Introductory training pertaining to software functionality will be provided to selected number of concurrent users
- Advanced training regarding system administration and advanced features will be provided to Support Users
- Support Users will be the first point of contact for all other municipal staff using the proposed software
- Support Users will also be the champion of these products for local citizen / stakeholder support as needed. TownSuite® provides online how-to-documentation and ticketed citizen support only for technical issues.
- Support Users will be the designated municipal employee(s) to initiate contact with TownSuite® for Technical Support or Software Assurance purposes.
- System administration rights for the Support Users will be determined during implementation

TownSuite® Care

TownSuite® Care is our technical support and software maintenance services. This component is provided through our annual subscription and provides the following benefits:

Technical Support

- TownSuite® Windows Applications
- TownSuite® Web Services Applications
- TownSuite® Mobile App
- TownSuite® Care
 - ▶ Toll free Municipal support weekdays from 7:00 AM 6:30 PM EST
 - Automated Online Citizen Support 24/7, and monitored weekdays from 7:00 AM − 6:30 PM EST (for eServices Application Support)
 - Annual User Group Meeting
 - ► TownSuite® Communications: Support Tips, Feature Tips, Newsletters

Continuous Updates – Software Maintenance

TownSuite® Municipal Software will receive continuous, automated software updates
with their annual subscription. This means that there are no fees or downtime
associated with upgrades, including upgrade implementation, or training directly
associated with the updated software. Please note that training is still required for new
staff that may join the municipality at any point post-implementation.



- TownSuite® encourages clients to submit requests for changes it is this feedback that that helps us to continuously evolve and adapt our software to the changing needs of municipalities
- 35% of our annual revenues are re-invested back into TownSuite® Municipal Software in support of research and development to develop and improve TownSuite® Municipal Software products and services.

Product Documentation

- TownSuite® maintains a complete product documentation site with how-to instructions, recorded webinars, software installation and license key instructions
- Product documentation is available to all TownSuite® users via the desktop software interface, or from the user's individual TownSuite® eServices Portal account

TownSuite® Mobile App

TownSuite® Mobile App is bundled with specific TownSuite® Municipal Software applications to provide greater flexibility and accessibility to municipal information and tools in the field. The following terms and conditions apply:

- Available for iOS and Android smartphone and tablet devices only
- Offline sync mode provides functionality in the absence of reliable wireless internet or cellular services
- Optimized for staff usage only, user account settings maintained by the municipal system administrator in TownSuite® Municipal Software will apply to Mobile App accessibility per individual staff user
- App functionality is dependant on the specific TownSuite® Municipal Software applications that are currently implemented, and includes the following at this time:
 - ▶ Recreation Attendance tracking with event ticket scanning
 - Service Requests / 311 Service Request assignment per user, updates and creation
 - ▶ Work Orders Assigned Task time tracking per user, Work Order creation
 - ▶ Inspections Mobile Building Inspections
 - ▶ All field operations include the ability to access location routing within the App

TownSuite® Cloud - Managed Hosting

TownSuite® Cloud provides clients with a secure hosted environment which can be utilized to house all TownSuite® Municipal Software applications.

- Hosting of TownSuite® Municipal Software database(s) in a secure, Uptime Institute
 Certified Tier III Equivalent Facility with nation-wide Canada-based data centres for coast-to coast-to-coast, and redundant coverage (a detailed facility overview is available on request)
- Facility amenities include state of the art fire detection and suppression systems, heating
 ventilation and cooling systems, power backup systems (battery and generator with fuel
 delivery contracts), security (interior/exterior video surveillance, controlled access (biometric
 scanning, man trap, access cards and codes, photo ID, individually locked customer
 cabinets), onsite personnel 24x7x365 providing 24/7 Proactive Monitoring, and more
- Redundant Internet to avoid downtime due to internet service disruptions
- Regularly scheduled maintenance windows to ensure optimal system performance
- Multiple Canadian fibre circuits to maintain Internet carrier diversity



- Provides for remote access with enterprise grade end-to-end encryption to your TownSuite®
 Municipal Software Database from virtually anywhere with a suitable internet connection
- Provides the necessary server hardware requirements to optimize TownSuite® Municipal Software including RAM, Storage Space, Computing Power and required Windows and Microsoft SQL licenses, including hardware and software improvements and licensing renewals
- Reduces onsite IT hardware and consulting/personnel costs that would otherwise be required to maintain a secure and reliable environment for TownSuite® Municipal Software
- Includes daily backup of TownSuite® database(s)
- Meets CRA requirement for storage of personal customer records in a 100% Canada based data centre
- Meets jurisdictional requirements or preference of 100% Canadian ownership of any electronic storage facility utilized for personal records, as required desired by some jurisdictions.
- Shared hosted TownSuite® environment is already linked to the web hosting environment for easy setup of eServices modules

Maintenance Windows

Maintenance Windows will be scheduled on a regular basis to enable TownSuite® Municipal Software to conduct routine and scheduled maintenance and updates for any managed cloud services that are implemented as a result of acceptance of this proposal. This includes managed cloud services for hosting of TownSuite® Municipal Software applications. During these regularly scheduled Maintenance Windows, accessibility and functionality of your implemented TownSuite® Municipal Software may be temporarily affected. Schedules for Maintenance Windows will be communicated to TownSuite® clients on a regular basis.

Fair Usage Policy

For any hosted applications that are implemented as a result of acceptance of this proposal, a Fair Usage Policy will apply. Hosting services are provided by TownSuite® to ensure that clients and stakeholders accessing TownSuite® Municipal Software via a host get the best service and use from them.

- For eServices and Mobile applications, stakeholder subscriptions are available through Municipal Clients at their discretion to permit access and use of TownSuite® Web Applications for individual use, subject to quantity pricing for municipal subscribers. An individual subscription can have multiple permissions for citizen and/or employee or guest. Once total subscriptions have entered the next subscription bracket, a designated contact at the municipality will be notified and an invoice will be submitted for the incremental increase for the monthly prorated amount.
- For Windows applications, municipal access is maintained by TownSuite® Municipal Software. Individual access by municipal employees is granted by the municipal system administrator a designated individual that is identified as such to TownSuite®. Access by TownSuite® will be applied based on the Concurrent User Licenses that have been implemented by the Municipality. Additional licensing is available at a prescribed one-time fee and recurring annual subscription fee, upon request to TownSuite®.
- Hosting services provide for a specific volume of data usage, based on the requirements of the Municipal Client, and this data usage is monitored on an ongoing basis. Unexpected



high volumes of data usage can result in slow performance or response times of the TownSuite® Web Applications. Frequent spikes in the rate of data usage or bandwidth will be investigated and cost overages may be charged back to the client if deemed necessary. Individual user access is governed by eServices Subscriptions and Windows Application Concurrent / General User License Subscriptions.

Computing Power

TownSuite® Cloud will provide for a specific capacity of computer power to meet the needs of the municipal client, considering the number of active users, along with the number of products that are being hosted.

Hosted Storage Capacity

TownSuite® Cloud will provide for a specific storage capacity, and will be dependent on the current size of TownSuite® Database(s) across all implemented software and anticipated growth of these databases for a medium term period.

Minimum Internet Speed

Minimum Internet Speed for both upload and download will be required to ensure that there is no interruption in transaction processing and real time updates to the database(s). This mitigates potential problems that could arise in system performance and data integrity.

Managed Integrations

No-Fee Managed Integrations

TownSuite® provides a number of subscription-based, and no-fee managed integrations with third party providers.

Some managed integrations or data interfacing processes are available for critical data providers that support core municipal functions in TownSuite® Municipal Software. These connections are provided at no additional cost, and include:

- 1. Financial Institutions
 - All major Canadian banks and a growing number of credit unions
- 2. Municipal Assessment / Property Valuation Corporations / Solutions
 - > PVSC, MAA, MPAC, Government of Manitoba, Camelot, IASWorld
- 3. Geographic Information System (GIS) Solutions
 - ESRI, QGIS, Mapinfo, CGIS
- 4. Utility Meter Consumption Collection Solutions
 - (Neptune, Master Meter, Sensus, Badger, Itron)
- 5. Online PCI Compliant Payment Gateways
 - Moneris, Global Payments, Paypal, Chase, Clover
- 6. Counter POS Terminals
 - Moneris, Clover

Fee-Based Managed Integrations



TownSuite® has recognized that in many areas of its software, there are vendors that can provide complementary solutions to our current software features, tools and processes. As these functionalities and processes are not core requirements for TownSuite® and municipal operations and administration, they are provided as an additional, value-added subscription-based service. Subscription-based managed integrations will only be available to municipal clients for select third party solution providers, at the discretion of TownSuite® Municipal Software.

TownSuite® has introduced a number of fee-based managed integrations, which are available on the basis of a per-module subscription fee. Fee-based managed integrations do not impact or consider user licensing in TownSuite® mERP® or any integrated third-party solution.

Technical Implications

The Technical Environment in which a managed integration is maintained has many unknowns, and where there are gaps, this can result in issues with reliability. TownSuite® seeks to optimize the performance of TownSuite® mERP® applications, and minimize the impact of disruptions that may occur within any managed integration. To minimize disruptions as much as possible, TownSuite® recommends that any managed integration that is implemented is between TownSuite® mERP's end-to-end encrypted Cloud environment, and the third party provider's Cloud environment. Combinations of on-prem (locally hosted) software integrations can create additional instability where IT infrastructure and other necessary infrastructure and technical resources are managed outside of the individual software application. Any and all connectivity of data and applications occurring outside of TownSuite's fully managed software and related technical environment is not subject to any support, maintenance, continuous improvement, monitoring or technical responsibility of TownSuite® Municipal Software Inc.

In all instances, TownSuite® assumes no responsibility for implementation, configuration, improvement, updates/upgrades, functionality, support or any other task and/or effort associated with any third-party product / service / data / application, other than:

- The connection of data between TownSuite® and the third party provider;
- The movement of data in / out of TownSuite® Municipal Software from the third-party provider's application and/or database.

TownSuite® assumes no responsibility for:

- Additional costs incurred by the municipality for third-party costs associated with the setup, configuration, support or issue resolution in the third-party solution.
- Additional costs related to technical resource requirements, consultation fees, or any other cost associated with technical resource/infrastructure required for the third-party solution.
- Uptime and/or connectivity issues related to interconnectivity of TownSuite® mERP® and the third-party application, and any resulting impacts on municipal data outside of the TownSuite® mERP® environment.

TownSuite® Recommends:

- Subscription to TownSuite's end-to-end encrypted Cloud environment for all TownSuite® mERP® applications (Required for all new clients and eServices clients as of January 1, 2021).
- Subscription to the third-party provider's own Cloud environment for application access and usage.



Current Municipal Software

TownSuite's Annual Subscription for its SaaS products will, in almost every implementation project, require an overlap between those annual fees, and the fees that the Municipality currently pays for the software that will be replaced by any TownSuite® Municipal Software applications that are selected for implementation.

TownSuite's Annual Subscription fees are due upon signing of any resulting implementation agreements, and prior to going live, based on the following:

- TownSuite® Municipal Software applications selected for implementation will be made available in the provisioned Cloud environment with demonstration data at the outset of the project.
- TownSuite® Municipal Software applications selected for implementation will be accessible in the Cloud environment and will be utilized for the purposes of review, validation and acceptance of any test converted data by the Municipality, along with setup / configuration review and acceptance during the course of the implementation process. This will include data review, process review and initial training/orientation to facilitate the development of a familiarity with and basic functionality of TownSuite®.
- Annual subscription fees provide access to our continuous improvement resources, including the ability to suggest and benefit from feature improvement requests, and access to these improvements as they are delivered to all customers through our automated, and continuous software update deployment pipeline. All feature improvement requests are subject to approval and also may be scheduled postimplementation live timelines.
- Annual subscription fees provide access to our product resources, webinar recording repository, and access to live webinars prior to going live.
- Annual subscription fees provide access to our EDGE virtual learning session repository and any live EDGE sessions prior to going live.
- Any and all software implementation is deployed via our Cloud environment, which
 incurs immediate costs for data centre usage, licensing, security, combined with support
 and maintenance of this managed hosting environment that we maintain for you as part
 of our annual software and related services.

Overlap of TownSuite® Subscription fees with that of the software that will be replaced, provides all parties with these important benefits:

- Ability to maintain a feasible implementation plan that does not have to consider advance go-live dates to accommodate lapsed product support from existing providers.
- Lapsing of current product support can result in data integrity and accuracy issues, product functionality issues, and is outside the scope of any TownSuite® proposal and/or Implementation Agreement. Additional fees may apply for issue resolution and duplication of implementation effort that may result from lapsing of current product support.
- Ability for the Municipality to continue with the status quo, until all implementation
 activities, product testing, and acceptance criteria have been met, allowing for the
 scheduling of a go-live date and go-live training.
- Lapsing of current product support may present unnecessary risk to the overall TownSuite® Implementation Project, with the potential of increasing the likelihood of data errors, project timelines associated with additional implementation effort, and project timelines associated with out-of-scope project tasks.



TownSuite® is not responsible for any costs associated with:

- Annual Subscription or Support fees associated with any product that will be replaced by TownSuite® Municipal Software.
- Consulting or other service fees associated with any product or related service, and which will be replaced by TownSuite® Municipal Software and related services.
- Consulting or other service fees associated with any non-TownSuite® product or related services that is incurred to resolve issues in the software applications that will be replaced by TownSuite® Municipal Software and related services.



(10)(b) AGENDA ITEM NO.:

TOWN OF TWO HILLS COUNCIL MEETING AGENDA ITEM
Meeting Date: Tuesday Oct 14, 2025 Confidential: Yes No x
Meeting Date: Tuesday Oct 14, 2025 Confidential: Yes No x Topic: Northern Lights Library Systems Board 2026 Levy
Originated By: A. Kowakiewicz Title: NLLSB 2026 Levy
BACKGROUND: Annual Review of Library System Fees
DOCUMENTATION ATTACHED:
Letter from NLLS to CAO A. kowakiewicz
NLLS Budget
DISCUSSION:
Review Levey for 2026 increases 1.5% in 2026 Same increase rate of 1.5% occurred in 2025
Same increase rate of 1.3 % occurred in 2023
COMMUNICATION PLAN/COMMUNITY INVOLVEMENT:
RECOMMENDED ACTION(S):
RECOMMENDED ACTION(3).
MOVE To accept the Levy increase proposed for 2026 of 1.5% or \$8008.65, with
payment due in December 2025.
Move to obtain additional information from the Northern Lights Library System Board
on the reasons for the increase.
DISTRIBUTION: Council: X



5616 – 48 St, Postal Bag 8, Elk Point, AB, T0A 1A0 Tel 780-724-2596 Fax 780-724-2597

October 3, 2025

Mr. Adam Kozakiewicz Town of Two Hills PO Box 630 Two Hills, AB TOB 4K0

cao@townoftwohills.com, aclark@townoftwohills.com

Dear Mr. Kozakiewicz,

The Northern Lights Library System Board unanimously approved, in principle, the upcoming 2026 budget. The budget includes a 1.5% levy increase for Municipalities and/or their Library Boards.

Northern Lights Library System's agreement stipulates that we use the same population list to assess the membership levy that the provincial government uses to calculate library operating grants. Therefore, your population for purposes of the 2026 library system levy is **1443**.

Please send a copy of your council motion accepting or rejecting the presented Northern Lights Library System Board 2026 Budget, with its 1.5% levy increase.

2026 Levies:

\$5.55 per capita Municipality

\$11.10 per capita Municipality without Library Board

The total levy for 2026 equals \$8,008.65 from the Town of Two Hills. (1443 x \$5.55) Do NOT remit payment, the invoice will follow in December.

You may contact your Northern Lights Library Board member representative if you have any questions. A copy of the budget is available from your Northern Lights Library Board member representative.

Regards,

Jennifer Anheliger

of du

Chairman

Northern Lights Library System Board

James MacDonald Executive Director

Northern Lights Library System

		GL Code(s)		BUDGET		
				2024 - 1.5%		-
Municipal and Library	Municipalities	4010	\$	1,275,429.00	\$	
Board Levies	Book Allotment - EXPENSE	6007	-\$	382,661.00	-\$	
	Library Board Levy	4040	\$	622,388.00	\$	
Total			\$	1,515,156.00	\$	
	Provincial Operating Grant	4041	\$	878,532.00	\$	
Provincial Grants	Rural Services Grant - REVENUE	4042	\$	3,578.00	\$	
Provincial Grants	Rural Services Grant - EXPENSE	6301			\$	
	OROS - System portion	4043	\$	64,458.00	\$	
	OROS - local board portion REV	4047			\$	
	OROS - local board portion EXP	6081			\$	
	Provincial Establishment Grant	4044			\$	
Total			\$	946,568.00	\$	
	Other Revenue - General	4530	\$	5,000.00	\$	
	Grants and Sponsorships	4550	\$	4,000.00	-\$	
	Datable and Decolor DEVENILE	4510	ć	5,000.00	,	
Other Revenue	Rebills and Resales REVENUE	4520	\$	5,000.00	\$	
	Rebills and Resales EXPENSE	6618			\$	
	Interest	4610	\$	60,000.00	\$	
	Office Rentals	4552	\$	30,000.00	\$	
Total			\$	104,000.00	\$	
Reserves	Reserve Out		-\$	235,386.47	-\$	
	Reserves In					
TOTAL OPERATING				777 777 00		
REVENUE			<u>\$</u>	2,565,724.00		

				_
		GL Code(s)	2024	Actuals
				EXPENSES
	GOVERNANCE			
NLLS	General Board Meetings	6500	\$ 12,000.00	\$ 11,522.73
BOARD	Executive Meetings	6520	\$ 22,000.00	\$ 17,159.41
LMC	Committee Meetings	6502	\$ 6,000.00	\$ 2,227.51
	Outreach and Honoraria	6510	\$ 10,000.00	\$ 1,931.98
	Professional & Legal Fees	6606	\$ 5,000.00	\$ 4,893.03
	LMC Meeting/Mileage/Meal	6208	\$ 10,000.00	\$ 13,750.82
	Lib Brd Chair Meeting/Mileage/Meal	6602	\$ 3,500.00	\$ 2,793.11
	Board Professional Development	6508	\$ 3,000.00	\$ 1,610.10
Governance Total			\$ 71,500.00	\$ 55,888.69
Al	DMINISTRATION			
	Memberships	6616	\$ 12,000.00	\$ 8,614.50
	PD Training Total	5981	\$ 35,000.00	\$ 29,846.07
	Education/Tuition	5985	\$ 7,500.00	\$ -
	Staff Travel/Hosting	5984	\$ 48,000.00	\$ 46,840.21
	Marketing and Communications	6608	\$ 40,000.00	\$ 33,536.55
	Office supplies	6620	\$ 10,000.00	\$ 8,184.17
	Staff recruitment	5987	\$ 1,500.00	\$ 1,154.17
	Equipment/Software	6600	\$ 40,000.00	\$ 10,933.65

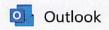
	Telecommunications	6622	\$	12,000.00	\$	11,268.51
ADMINSTRATION	Caretaking & Landscape	6704	\$	37,000.00	\$	37,285.25
	Building Maintenance	6702	\$	15,000.00	\$	23,230.18
	Utilities	6708	\$	35,000.00	\$	29,001.58
	Accounting Bookkeeping & Banking	6612	\$	28,000.00	\$	25,768.92
	Audit and Support	6610	\$	17,000.00	\$	16,852.10
	Insurance	6614	\$	14,000.00	\$	14,345.00
	Health & Safety	6706	\$	2,100.00	\$	2,411.29
	NLLS Social Cliub	6522	\$	1,500.00	-\$	490.28
Administration Total			\$	355,600.00	\$	298,781.87
0	OPERATIONS					
	Vehicle Expenses	6270	\$	72,000.00	\$	155,544.19
	Vehicle Fuel	6271	\$	42,000.00	\$	38,964.96
OPERATIONS	Contract Drivers	6272				
	Processing supplies	6108	\$	20,000.00	\$	27,037.71
	Postage	6266	\$	6,000.00	\$	4,253.37
Operations Total			\$	140,000.00	\$	225,800.23
TECHNOLOGY SERV	VICES and INFRASTR	RUCTURE				
TECHNOLOGY	Internet Service	6169	\$	5,000.00	\$	4,896.75
SERVICES	Website Services	6119	\$	60,000.00	\$	60,409.61

Staff 21 F/T 1P/T Staff members & 2 Summer Students	Benefits	5542	\$ 159,610.00	\$ 160,973.50
	Salaries	5900	\$ 1,451,000.00	\$ 1,476,189.44
	STAFFING			
Operating Total			\$ 1,189,600.00	\$ 1,225,515.34
MLS Totals			\$ 197,000.00	\$ 205,078.18
	Indigenous Relations & Operations	6083	\$ 30,000.00	\$ 49,115.18
	Library Staff Training & Development	6206	\$ 27,000.00	\$ 25,089.65
SERVICES	Programming	6252	\$ 10,000.00	\$ 5,135.72
LIBRARY	Online databases/ E- Resources	6280	\$ 120,000.00	\$ 118,804.45
MEMBER	System Collection	6080	\$ 10,000.00	\$ 6,933.18
MEMBER	LIBRARY SERVICES			
Technology Totals			\$ 425,500.00	\$ 439,966.37
	TRAC	6168	\$ 125,000.00	\$ 125,389.00
	Contract Services	6167	\$ 47,000.00	\$ 96,051.63
	Computer Hardware and Peripherals	6118	\$ 23,000.00	\$ 16,956.58
	Network Security, and Hardware Services	6121	\$ 113,500.00	\$ 53,923.69
and INFRASTRUCTURE	Computer Software Services	6114/6115	\$ 52,000.00	\$ 82,339.11

	Special Events-Long Service	6521	\$	900.00	\$	1,161.34
Staff Total			\$	1,611,510.00	\$	1,638,324.28
TOTAL EXPENDITURES			\$	2,801,110.00	\$	2,863,839.62
Budg	Budgeted Net Gain/Loss					
Budget deficit covered by rese						

AGENDA ITEM NO.: (10) (c)

Meeting Date: Tuesday October 14,2025 Topic: Town of Two Hills Technology Award Originated By: Email BACKGROUND: Provided funds for this award for many years DOCUMENTATION ATTACHED: Email from Assistant Principal requesting continued funding for this year and the names of the recipients DISCUSSION: 2 cheques for \$100.00 each, for a total of \$200.00 would be donated for the award in the names of the recipients. COMMUNICATION PLAN/COMMUNITY INVOLVEMENT: RECOMMENDED ACTION(S): Move to issue 2 cheques for \$100.00 each to total \$200.00 to donate to the Technology Award winners for 2025.	TOWN OF TWO HILLS COUNCIL MEETING AGENDA ITEM						Two Hills	
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Email from Assistant Principal requesting continued funding for this year and the names of the recipients DISCUSSION: 2 cheques for \$100.00 each, for a total of \$200.00 would be donated for the award in the names of the recipients. COMMUNICATION PLAN/COMMUNITY INVOLVEMENT: RECOMMENDED ACTION(S): Move to issue 2 cheques for \$100.00 each to total \$200.00 to donate to the	Provided funds for this award	for many	years					
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Move to issue 2 cheques for \$100.00 each to total \$200.00 to donate to the								
·	RECOMMENDED ACTION(S):							
	Move to issue 2 cheques for \$100.00 each to total \$200.00 to donate to the							
DICTRIPLITION: Council: V								



Re: Award

Date Fri 9/26/2025 2:55 PM

To Danielle Williams <fc@townoftwohills.com>

Hello,

Ok I looked and found what we use the following are the recipients of the award: Katryna Lutzak and Kelly Trach

Thanks,

On Fri, Sep 26, 2025 at 10:14 AM Danielle Williams < fc@townoftwohills.com> wrote: Hi Stacey,

I checked our policies here and didn't find any criteria for this award.

Danielle Williams Finance Clerk p: 780.657.3395



From: Stacey Lang < langstac@sperd.ca
Sent: Friday, September 26, 2025 8:55 AM
To: Danielle Williams < fc@townoftwohills.com

Subject: Re: Award

Hello,

What is the criteria? Sorry I am new to this

Stacey

On Thu, Sep 25, 2025 at 4:25 PM Danielle Williams < fc@townoftwohills.com> wrote: Hi Stacey,

The school sends us the 2 names of the recipients for the awards. Then an invitation to awards night can be sent to council to present the award.

Thank you,

Danielle Williams Finance Clerk p: 780.657.3395



From: Stacey Lang <<u>langstac@sperd.ca</u>>
Sent: Thursday, September 25, 2025 2:21 PM
To: Danielle Williams <<u>fc@townoftwohills.com</u>>

Subject: Award

Hello,

I was wondering if you have a recipient for the 2024-2025 Town of Two Hills Technology Award?

Let me know and also whether or not you are interested in presenting this award. We have not picked a date yet but it will be sometime later October.

Stacey Lang
Assistant Principal and Coordinator of Student Services
Two Hills School

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AGENDA ITEM NO.: (10)(d)

TOWN OF TWO HILLS **COUNCIL MEETING AGENDA ITEM** Meeting Date: Oct 14, 2025 Confidential: Yes No Χ Topic: New Library Board Members Originated By: Betty Lou Kobe Title: Councillor BACKGROUND: Sharla Morrison and Haiden Morrison recommended to become members of the Library Board. DOCUMENTATION ATTACHED: DISCUSSION: Library Board has recommended Sharla Morrison and Haiden Morrison to the Library Board. COMMUNICATION PLAN/COMMUNITY INVOLVEMENT: RECOMMENDED ACTION(S): _ Motion to accept Sharla Morrison and Haiden Morrison onto the Library Board Members.

DISTRIBUTION:

Council: X

Minutes of the Town of Two Hills Library Board for the Alice Melnyk Public Library

September 10, 2025

Present: Suzanne Musgrave, Pat Ewanishan, Elaine Sorochan, Betty Lou Laing-Kobe, Sarah Hamm, Haiden Morrison and Sharla Morrison.

Regrets: Amy Boettcher and Dianne Saskiw. Recording Secretary: Suzanne Musgrave

- 1) The meeting was called to order at 6:30 pm by Suzanne Musgrave.
- 2) Pat moved that the minutes be adopted as previously emailed. Sarah seconded. AIF.
- 3) Waiting for the invoice for the laptop to arrive. Pat noted the town gave \$25,000 which is \$5,000 more than 2024. All the other grant money is in including Canada Summer Jobs. Budget to be presented at the next meeting, so requests for purchases and expenses for 2026 need to be sent to Pat in the next month. Pat moved her report be adopted as presented/emailed. Suzanne seconded. AIF.
- 4) As attached with meeting package. Betty Lou won the NLLS draw for registration into the Stronger Together conference. Betty Lou and staff entered the parade, won first place and \$50. NLLS Member Services Consultant came out to meet with Betty Lou, they discussed different options for sending out newletters. Also discussed, application forms for memberships should be shredded once they are entered into the computer. NLLS is going to create a knowledge base using questions and their answers for libraries to see how other libraries are solving their questions. NLLS is also creating templates for all the libraries to use for their social media.
- 5) Mayor Ewanishan could not attend this meeting so Councilor Elaine Sorochan came in his place. Councilor Sorochan encouraged the library board to go and make a presentation to the new town council after elections. Pat requested that Sharla and Haiden be brought to the next council meeting for approval to be on the board.
- 6) Councilor Saskiw no report.
- 7) a)
- 8) a) FOIP was repealed in June, need to find the new section to change in the policy manual. Wait to see what NLLS wants done on the registration forms. Computer Use Policy and Unattended Children and Vulnerable Adults Policy to be created and presented at the next meeting.
 - b) All three staff are needing to get their First Aid as theirs have expired. Betty Lou is working with Adult Learning to see if they can offer, alternately she will contact the Fire Chief to see if that is an option.
- 9) Next meeting November 12, 2025 at 6:30pm.
- 11) Meeting adjourned at 7:20p.m.

Suzanne Musgrave, Chair	

AGENDA ITEM NO.: (10)(e)

TOWN OF TWO HILLS COUNCIL MEETING AGENDA ITEM



Meeting Date: October 14, 2025	Confidential:		Yes		No	X	
Topic: Advanced Polls 2025 Election							
Originated By: A. Kowakiewicz & S. Lupal		Title:	Advanc	ed Polls	s 2025	Election	
BACKGROUND:							

Advance Voting in Alberta Municipal Elections

Under Alberta's *Local Authorities Election Act* (LAEA), advance voting allows eligible electors to vote before election day at designated stations.

- For municipalities with a population greater than 5,000, advance voting is **mandatory** for general elections of councillors (including by-elections) and votes on bylaws or questions submitted to electors. However, the elected authority (e.g., municipal council) must still **pass a resolution** to formally provide for it, as per section 73(2) of the LAEA: "An elected authority may, by resolution, provide for holding an advance vote for an election."
- For smaller municipalities (population 5,000 or less), advance voting is **optional** and requires a council resolution to enable it.
- The returning officer then sets the days and hours (typically up to 4 days before election day, but not within 24 hours of election day), establishes stations, and provides public notice at least one week in advance.
- The Minister of Municipal Affairs may exempt a municipality from the mandatory requirement via order.

DOCUMENTATION ATTACHED:					
DOCOMENTATION ATTACHED.					
DISCUSSION:					
COMMUNICATION PLAN/COMMUNITY INVOLVEMENT:					
RECOMMENDED ACTION(S):					
Moved byto hold an Advanced Polls for the 2025 Municipal Election at the Town of Two Hills Council Chambers 4712 50th Street October 17 - 5:00 to 8:00pm, October 18 - 12:00noon to 4:00pm					
DISTRIBUTION: Council: X					

AGENDA ITEM NO.: (10)(f)

TOWN OF TWO HILLS COUNCIL MEETING AGENDA ITEM



Meeting Date: October 14, 2025	Confidential:		Yes		No	Χ	
Topic: Institutional Voting Stations							
Originated By: A. Kowakiewicz & S. Lupal		Title:	Instituti	onal Vo	ting Sta	ations	
BACKGROUND:							

Institutional Voting in Alberta Municipal Elections

Institutional voting facilitates voting for electors residing in designated facilities, such as supportive living accommodations (e.g., senior lodges) or treatment centres (e.g., hospitals under the *Mental Health Act*).

- This is **optional** and requires the elected authority (council) to **pass a resolution** to designate specific institutions as voting locations, or to authorize the returning officer to do so, per section 80(1) of the LAEA: "Elected authorities, by resolution, or returning officers (if authorized), may designate institutional voting stations."
- There must be at least 10 eligible electors residing there on election day.
- If advance voting is provided, institutional voting can occur on an advance vote day.
- The returning officer appoints at least two deputies to conduct the vote on-site, following standard secrecy and assistance rules (e.g., for incapacitated electors). Notice must be posted at the institution at least two days prior, and ballot boxes remain sealed until after polls close on election day.

Again, a resolution (council motion) is the key requirement—no bylaw needed unless related to specific assistance tools like tactile templates for blind electors (section 78).

DOCUMENTATION ATTACHED:		
DISCUSSION:		
Discossion.		
COMMUNICATION PLAN/COMMUNITY INVOLVEMENT:		
RECOMMENDED ACTION(S):		
THAT Council establish Institutional Voting Stations on October 20 th 2025 at Hillside Senior Citizens Lodge between the hours of 12:30 p.m. to 2:00 p.m. Two Hills Health Centre between the hours of 2:30 p.m. to 4:00 p.m., for the 2025 Municipal Election with exact times to determined or changed by the Town's Returning Officer.		
DISTRIBUTION: Council: X		



Town of Two Hills Councillor Report

Date: <u>Sept. 7/2025</u>

Alice Melnyk	Public Library
1//2	
N/H	
NLLS	
- The TR	AC online catalogue will transition to TRACpact -a new and
discove	ry layer
- Stronger	Together Conterence (Uction 4) - Partnership of reace, lellowhere
- A 1.5%	Together Conference (Oct. 8-9) - Partnership of Peace, Yellowhere, there Lights Library Systems increase in leves is to continue this year
-20 poli	ries reviewed
-10 Libra	aries have not paid their library levy
Two Hills i n⊒Bl	com Improvement Committee
- One pac	ckage of each colored light bulb will be ordered rekend was taken care of - hired someone to water the due to the extreme heat,
- Long We	rekend was taken care of - pired someone to water the
- Sowers	ghts not working on the Two Hills Sign - Garrett Chomlak
15 1	Though there is t
- Next 4	ear's Dowers are to be ordered through Mary Baer- with the checked. Whoever gives the better rate/basket given the new order for next year.
Prices	wall be checked. Whoever gives the better rate/basket
Will be	given the new order for next year.
VRWM AL	
	ed 2025/2026 Annual Budget
- Reviewe	2) 2021/2025 April Rosst
- Workea	Adult Learning Council
- Bours	ed Financial, Equipment Reserve, and Insurance
Policie	5

Councillor Elaine Sorochan

Eagle Hill Foundation - Alternate	
	3822.88
EDC Alternate	
EDC - Alternate	
	-
	_
F.C.S.S Alternate	
Other	
	17

ARNOLD ROMANIUL

LANDFILL
TWO HILLS REGIONAL WASTE MANAGEMENT COMMISSION
MEETING, 7600 PM TUESDAY OCT 07/2025

TOWN OF TWO HILLS REQUISITE ON FORLAWD FILL NOT PAID
LADY IN DERWENT TRANSFER SITE CAUGHT FOR TRASPASSING
NOTWOUGHOUSE ON TRIKE.
MYRWAM IN TRANSFER SIGHT LOOKING FOR REPAIRS
FOR HER TOU.
RECYCLE CHEMICAL JUG HAVE TO BO BACK TO UFA.
FURNACE TO BE REPLACED IN FOR OFFICE
DERWENT MYRWAM HAIRY HILL WILLING DO NEED NEW
BURN PITS IN SPRING.

TWO HILLS AIRPORT MEETING THURSDAY OCTOP 3500PM TWO HILLS AIRPORT STRATEGITC PLAN 2025-2030 THE RIRPORT SITE 3KM WEST OF TWO HILLS.
THE AIRPORT IS CHRENTLY SUPPLIED NATURAL GAS FROM COUNTY GAS, HAS ILDAND 220 UDLT ELECTRECAL WITH 10 KNA CAPACITY, AND CLOSE PROXIMITY, TO ACE REGIONAL WATER SUPPLY.
THE AIRPORT TO TRANSFORM INTO A MULTI-PURPOSE REGIONAL FACILITY, TO SUPPORT AUTATION, DIBERSTFIE

ECONOMIC OPPORTUNITIES



Town of Two Hills Councillor Report

Date: 64 10/25

FCSS	
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wo Hills Improvement Committee (THIC)	
Regional Landfill Committee	
eterans Memorial Highway Committee	
DO MEET IN &	
	8

Economic Development Committee (EDC) - Alternate	
REGIONAL	
- MZETING RE: ALBERTA COUNSEL	
HUB - Alternate	
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Extra Notes AIRPORP - PEVICED & APPREVED 2025-2030 AIRPORT STRATECIC PL	
- REVICED & ADRIBUED	
2029 - 2030 AIRPORT STRATECIC PL	· C